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QUESTION 1

Which of the following Apple products have similar power supply designs to the iMac (2011 and earlier) and present a shock hazard when serviced? Select two.

- A. Mac Pro (Mid 2012)
- B. Mac mini (Late 2012)
- C. MacBook Air (Mid 2013)
- D. LED Cinema Display (27-inch)
- E. Thunderbolt Display (27-inch)
- F. MacBook Pro (15 inch, Mid 2012)

Correct Answer: BD

QUESTION 2

Which of the following computer features uses the most battery power on a portable Mac?

- A. Screen backlight
- B. Keyboard backlight
- C. Multi-Touch trackpad
- D. Keyboard

Correct Answer: A

Reference: <http://www.howtogeek.com/203847/how-to-increase-your-macbook%E2%80%99s-battery-life/>

QUESTION 3

Which of the following could indicate accidental damage when inspecting the inside of a Mac mini (Late 2012) before a repair?

- A. Light dust in the fans
- B. Third-party RAM installed
- C. Lint gathered near the rear vents
- D. Oxidation or discoloration of the logic board

Correct Answer: D



QUESTION 4

Which section of Apple Service Guide contains a detailed view of all service parts and their part numbers?

- A. Part View
- B. Exploded View
- C. Service Parts Matrix
- D. Parts General Information

Correct Answer: D

Reference: http://tim.id.au/laptops/apple/macbook/mbp15_mid09.pdf

QUESTION 5

Which of the following parts are built into the top case of MacBook Air (Mid 2013) model computers? SELECT TWO.

- A. Keyboard
- B. Trackpad
- C. Microphone
- D. Battery
- E. LVDS cable

Correct Answer: AB

Reference: <https://www.ifixit.com/Guide/MacBook+Air+13-Inch+Mid+2013+Upper+Case+Replacement/15404>

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