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QUESTION 1

How often should the ESD mat be cleaned?

- A. Once a year
- B. Once a week
- C. Once a month
- D. Every few years

Correct Answer: C

QUESTION 2

Isabelle purchased an AirPort Time Capsule and has questions about where to locate the device in her home. Which of the following is the correct recommendation?

- A. Lay the Time Capsule on its side inside a cabinet.
- B. Place the Time Capsule on top of a metal cabinet or shelf.
- C. Place the Time Capsule as close to a wall or large furniture as possible.
- D. Place Time Capsule in an open area where there are few obstructions.

Correct Answer: D

QUESTION 3

If the computer is experiencing any power issue, such as not starting up, not displaying video, sleep issues, or fan noise issues, which of the following would help further isolate the issue?

- A. Reinstall OS X
- B. Reset the System Management Controller (SMC)
- C. Reset NVRAM
- D. Startup in Safe Mode

Correct Answer: B

Explanation:

Resetting the SMC can resolve some computer issues such as not starting up, not displaying video, sleep



issues, fan noise issues, and so forth. If your computer still exhibits these types of issues after you've restarted the computer, try resetting the SMC.

QUESTION 4

Which of the following parts are built into the top case of MacBook Air (Mid 2013) model computers? SELECT TWO.

- A. Keyboard
- B. Trackpad
- C. Microphone
- D. Battery
- E. LVDS cable

Correct Answer: AB

Reference: <https://www.ifixit.com/Guide/MacBook+Air+13-Inch+Mid+2013+Upper+Case+Replacement/15404>

QUESTION 5

Which of the following components should be removed when testing a Mac Pro (Mid 2012) in minimal configuration?

- A. Power supply
- B. Backplane board
- C. Front panel board
- D. Power supply cable

Correct Answer: B

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