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QUESTION 1

When configuring an ESD-compliant work area and using an ESD wrist strap, ensure that the metal section or hooks on the strap interior are touching your skin. What else should you verify to ensure that the ESD-compliant work area is properly configured?

- A. The wrist strap cable does not touch an embedded battery.
- B. The wrist strap is in close proximity to the antistatic resistor.
- C. the strap cable is connected to the ESD mat or grounded connector.
- D. You have fully discharged any static electricity by touching the metal frame of the device you are servicing.

Correct Answer: B

QUESTION 2

Apple recommends a DIMM installation scheme for the Mac Pro (Late 2013) that:

- A. Increases processing power
- B. Enhances graphics processing
- C. Optimizes system cooling
- D. Enables use of special memory modules

Correct Answer: D

Explanation: Apple recommends that you use Apple-approved DIMMs. You shouldn't use DIMMs from older Mac Pro computers in your new Mac Pro. You can purchase Apple-branded memory online from the Apple Store or by visiting an Apple Retail store or Apple Authorized Reseller . Reference: <https://support.apple.com/en-us/HT6054>

QUESTION 3

Which of the following parts are built into the top case of MacBook Air (Mid 2013) model computers? SELECT TWO.

- A. Keyboard
- B. Trackpad
- C. Microphone
- D. Battery
- E. LVDS cable

Correct Answer: AB



Reference: <https://www.ifixit.com/Guide/MacBook+Air+13-Inch+Mid+2013+Upper+Case+Replacement/15404>

QUESTION 4

Where is the keyboard mapping data for MacBook Air (Mid 2013) models stored?

- A. Keyboard
- B. Flash storage
- C. Trackpad assembly
- D. Boot ROM

Correct Answer: D

QUESTION 5

When replacing a MacBook Air (13-inch, Mid 2011) microphone, what other component must be replaced with the speaker included in the Mid 2011 microphone kit?

- A. Left speaker
- B. Right speaker
- C. Thermal rubber gasket
- D. Both left and right speaker

Correct Answer: C

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