



9L0-066^{Q&As}

OS X Yosemite Troubleshooting

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QUESTION 1

Adam has a MacBook Pro (Retina, 15-inch, Late 2013) that he uses for video editing and graphic design. He explains that after about an hour of use, the machine seems to operate more slowly. The issue gets worse as time goes on until he has to restart the machine. After you ask some probing questions, which of the following tools or techniques would be best to further evaluate the issue?

- A. Single-user mode
- B. Verbose mode
- C. Console
- D. Activity Monitor
- E. Disk Utility

Correct Answer: DE

QUESTION 2

Jeff uses his living room television as a display for his Mac mini. Jeff states the Bluetooth keyboard paired with his Mac mini intermittently stops responding. What steps can you advise Jeff to take to resolve the issue? SELECT THREE.

- A. Make sure Show Bluetooth in menu bar is selected in System Preferences.
- B. Press a key on the keyboard to reconnect it with the Mac.
- C. Turn off Bluetooth in the Bluetooth pane of System Preferences.
- D. Turn Wi-Fi off and on.
- E. Check the battery level of the keyboard.
- F. Check Activity Monitor.
- G. Keep wireless devices within 33 feet (10 meters) of the Mac.

Correct Answer: BEG

QUESTION 3

What information is stored in iCloud Keychain? SELECT THREE.

- A. Touch ID and passcode used to unlock your iOS device.
- B. Safari website user names and passwords.
- C. Most Wi-Fi network names and passwords
- D. Apple ID purchase history and account balance.



- E. Credit card numbers and expiration dates.
- F. Find my iPhone locations for all enabled devices.
- G. Siri request history.

Correct Answer: BCE

QUESTION 4

Lucy, the Family Organizer, has turned off Family Sharing. Which group purchases do previous group members still have access to?

- A. All group member purchases can still be accessed.
- B. Only free purchases can be accessed.
- C. No content downloaded while part of a family group can be accessed
- D. All content can be accessed because previous group members are instantly charged for all purchase.
- E. Purchases that each member paid for themselves with gift or store credit, and purchases they initiated can be accessed.

Correct Answer: C

QUESTION 5

Gary purchased a new USB 2.0 input device for his iMac (Late 2013). He installed the software that shipped with the device, but it does not seem to work. He has tried all of the USB ports on the back of the iMac, but the issue persists. Which of the following troubleshooting tools or techniques would help Gary isolate the issue?

- A. Apple Hardware Test
- B. Activity Monitor
- C. Apple Diagnostics
- D. System Information

Correct Answer: C

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