



9L0-422^{Q&As}

OS X Support Essentials 10.10

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QUESTION 1

What's the role of the launchd process when an OS X computer starts up?

- A. The init process starts launchd, then launchd starts the scripts stored in /etc/cron/.
- B. The kernel starts launchd, then launchd starts all the other processes involved in startup.
- C. launchd starts the kernel, the kernel starts all the other processes involved in startup.
- D. The init process starts launchd, then launchd starts the items stored in the Startup folder.

Correct Answer: B

QUESTION 2

Which IP address could a Mac assign to its Ethernet interface if no DHCP services were available on the network?

- A. 10.0.0.100
- B. 169.254.100.100
- C. 172.16.100.100
- D. 192.168.100.100

Correct Answer: B

QUESTION 3

When Marie logs in to her computer, she sees an error message that the system was unable to unlock her login keychain.

What's a likely explanation for this?

- A. Before the current login session, Marie removed Keychain Access from her login items.
- B. In a previous login session, Marie's account password was reset in Users and Groups preferences.
- C. In a previous login session, Marie enabled FileVault on her account, then reset her account password in Users and Groups preferences.
- D. Before the current login session, Marie's account password was reset using the Reset Password utility on the OS X Recovery system partition.

Correct Answer: D



QUESTION 4

How can you find out which application the Finder will use to open a specific document?

- A. Select the document icon in the Finder, and choose Show Default Application from the File menu.
- B. Control-click the document icon in the Finder, and choose Show Application from the shortcut menu.
- C. Select the document icon in the Finder, choose Get Info from the File menu, and click the disclosure triangle next to "Open with."
- D. Select the document icon in the Finder, choose Show Inspector from the File menu, click Application Bindings in the Inspector window, and scroll to locate the selected application in the pop-up menu.

Correct Answer: C

QUESTION 5

You\\re troubleshooting a Mac.

Which is a valid reason for shutting down AND THEN starting up a Mac instead of selecting Restart from the Apple menu?

- A. Mac does a full POST on startup only after a shutdown.
- B. Mac loads a clean user session on startup only after a shutdown.
- C. Mac performs disk checks on startup only after a shutdown.
- D. Mac archives errors from the session to the log only during a shutdown.

Correct Answer: A

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