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# A2180-189<sup>Q&As</sup>

Assessment: Blueworks Live; BPM Exp/Std Ed V7.5.1, BPM Analysis

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**QUESTION 1**

On a project, the BPM analyst defined the following to identify the Key Performance Indicator (KPI):

-

The goal of the project was to improve the efficiency of the process.

-

The concern was that the process was not fast enough.

-

The Critical to Quality (CTQ) was the speed of the process.

-

The client was interested in the cycle time of the process.

-

The time stamps at the beginning and at the end of the process are captured.

Which step did the BPM analyst fail to perform in identifying the KPI?

A. Know the client objectives

B. Know how to define the client\'s KPI

C. Know the process decision makers

D. Know the client\'s Service Level Agreements (SLAs)

Correct Answer: C

**QUESTION 2**

A BPM analyst has completed the Discovery Map and is ready to begin converting the Discovery Map into a Process Diagram in Blueworks Live. What is the correct element mapping from Discovery Map to Process Diagram?

A. Milestones to lanes, participant to section headers, activities to tasks

B. Milestones to tasks, participant to lanes, activities to section headers

C. Milestones to section headers, participant to lanes, activities to tasks

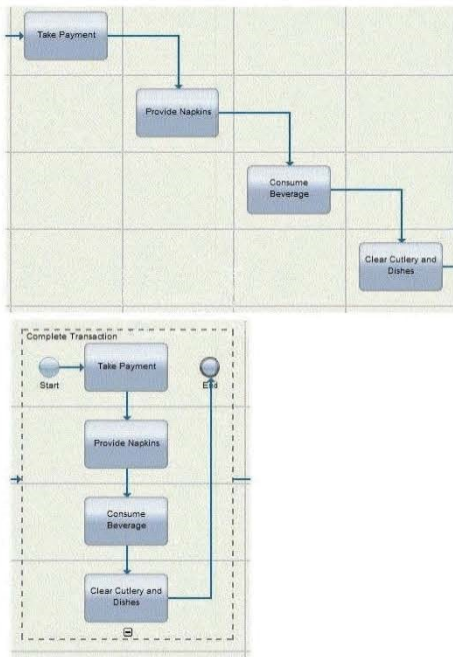D. Milestones to section headers, participant to tasks, activities to lanes
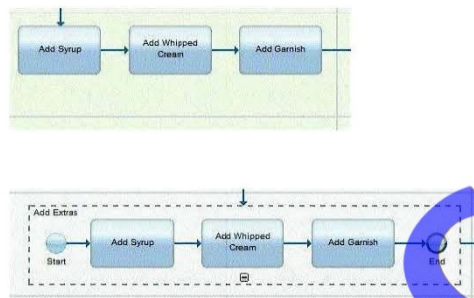
Correct Answer: C

**QUESTION 3**

A BPM analyst has modeled the process for creating a custom coffee beverage. The BPM analyst noticed a lot of detail in the process model and has started refactoring the model to reduce the complexity. Which section of the process represents a series of activities performed by the same participant that the analyst reduced into a single activity?
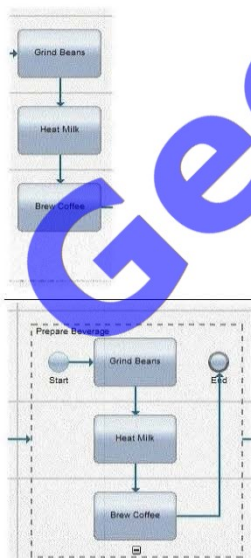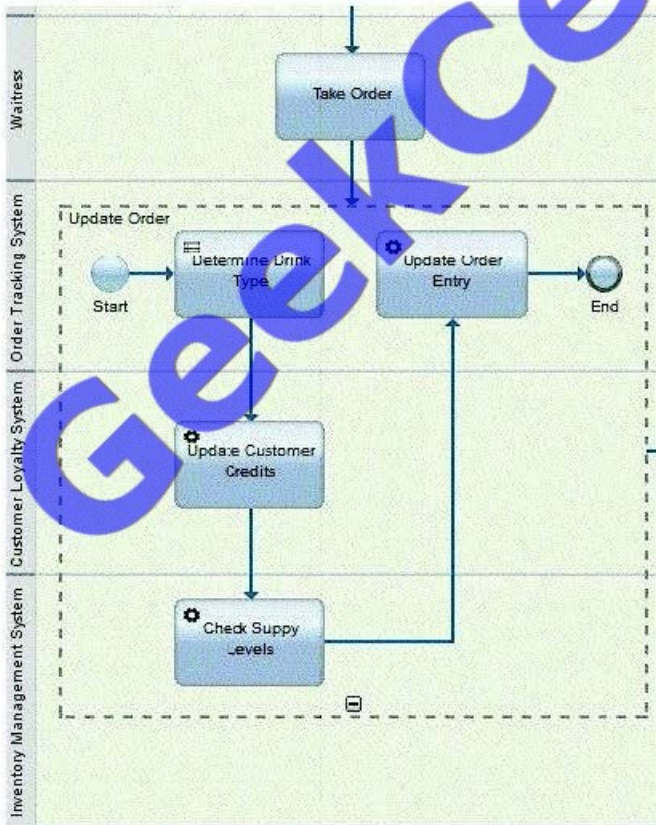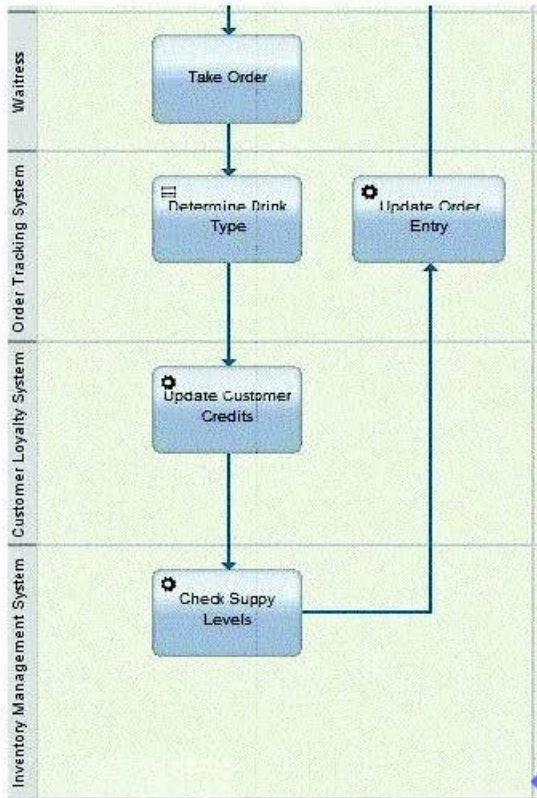
C A.



C B.



C C.

○ D.

A. option A

B. Option B

C. Option C

D. Option D

Correct Answer: B

QUESTION 4

The project manager needs assistance from the BPM analyst to determine the initial level effort for processes in a process inventory. For each process, the BPM analyst should provide a list of process details that includes:

A. Process Owner, Short Description, Size and Complexity, Milestones

B. Process Owner, Short Description, Size and Complexity, Risk and Pain

C. Process Participants, Process Owner, Short Description, Milestones

D. Process Participants, Process Owner, Short Description, Risk and Pain

Correct Answer: B

QUESTION 5

A BPM analyst is helping to identify and select the appropriate solution for process improvement in a large BPM project. What are the business levers the BPM analyst should focus on?

A. Policy, Technology, Organization and People

B. Policy, Tools, Organization and People

C. Process, Technology, Organization and People

D. Process, Tools, Organization and People

Correct Answer: C

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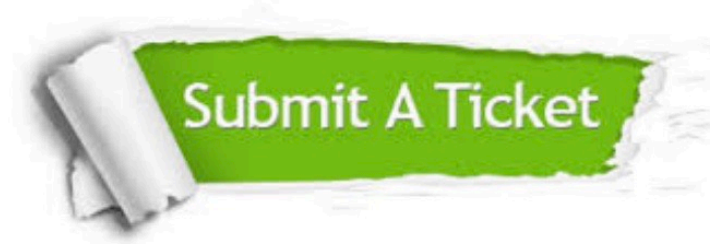To Read the Whole Q&As, please purchase the Complete Version from Our website.

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