



# A2180-189<sup>Q&As</sup>

Assessment: Blueworks Live; BPM Exp/Std Ed V7.5.1, BPM Analysis

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### QUESTION 1

A company that processes applications has been using Business Process Management Software (BPMS) over the last year. They have asked IBM to analyze their processes in production because they want to continue improving their processes. The IBM BPM team sends a BPM analyst. What should the BPM analyst do?

- A. Use the Discovery View in Blueworks Live to perform inspection on the process.
- B. Use the Analyze feature in Blueworks Live to perform Historical and Simulation Analysis.
- C. Use the Process Inspector in IBM Business Process Manager V7.5.1 to perform inspection on the process.
- D. Use the Optimizer view in IBM Business Process Manager V7.5.1 to perform Historical and Simulation Analysis.

Correct Answer: D

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### QUESTION 2

A BPM analyst needs to define user stories for development. What information does the BPM analyst need to know about user stories? User stories:

- A. support waterfall development.
- B. include implementation details.
- C. can be grouped and prioritized.
- D. contain all required information needed by developers.

Correct Answer: C

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### QUESTION 3

During the Process Discovery phase, the BPM analyst needs to schedule and plan for the Process Improvement and Discovery Workshop (PIDW). In planning the PIDW, what activities should the BPM analyst include on the agenda?

- A. 1. Prepare workshop participants.
- 2. Introduce BPM.
- 3. Identify: Business case overview.
- 4. Assess: Determine business impact.
- 5.



Define: Document the business process.

6.

Develop the use cases.

7.

Discuss findings and proposed solution.

B. 1. Prepare workshop participants.

2.

Introduce BPM.

3.

Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Document the business process inventory and roadmap.

6.

Develop the solution approach.

7.

Discuss detailed estimates.

C. 1. Prepare workshop participants.

2.

Introduce BPM.

3.

Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Document the business process.

6.

Develop the solution approach.



7.

Discuss findings and proposed solution.

D. 1. Prepare workshop participants.

2.

Introduce BPM.

3.

Identify: Business case overview.

4.

Assess: Determine business impact.

5.

Define: Demonstrate the business process playback.

6.

Develop the use cases.

7.

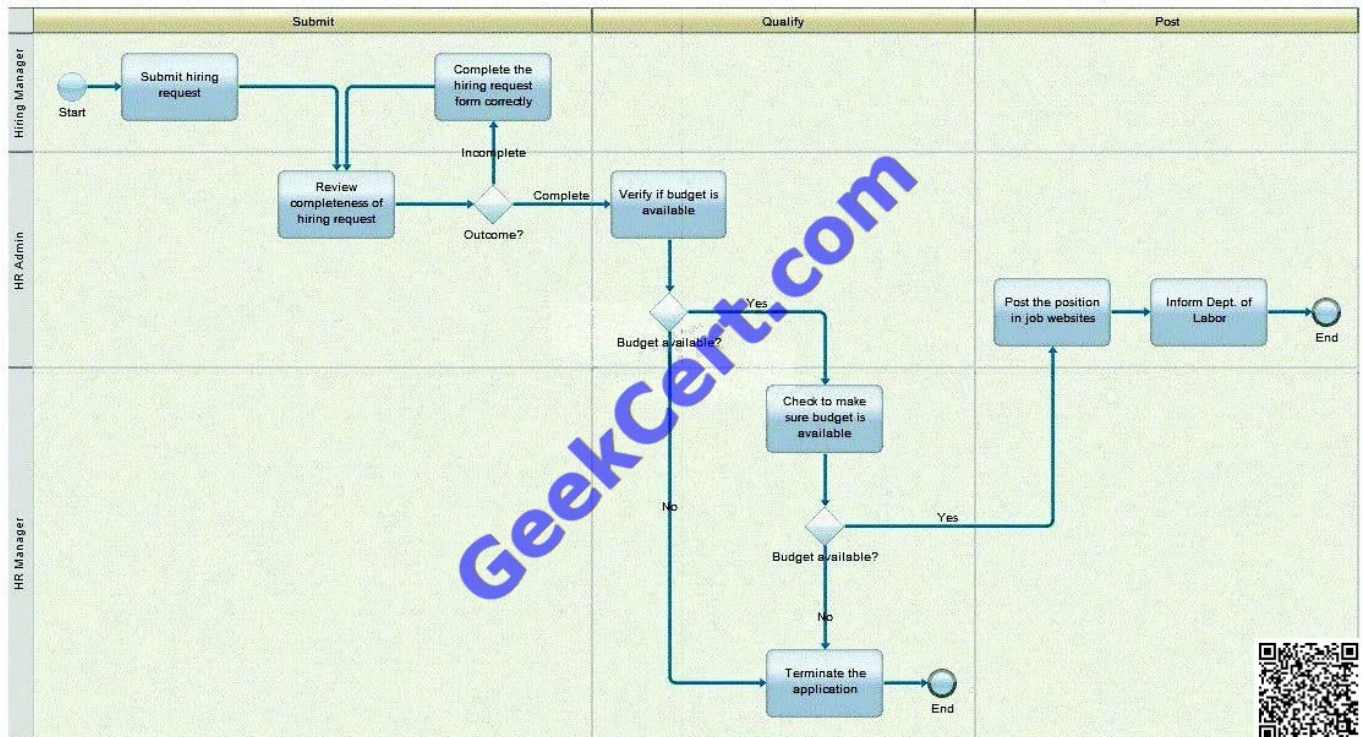
Discuss findings and proposed solution.

Correct Answer: C

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#### QUESTION 4

A company needs to improve their Hiring Process and hired a BPM analyst to analyze their current process.



The analyst completed documenting the current state process of submitting the hiring request (refer to the Exhibit) and did a "Value-Add" Analysis with the process stakeholders. Identify the "Non-Value Add" activities in this process.

- A. "Inform Dept. of Labor" and "Check to make sure budget is available"
- B. "Complete the hiring request form correctly" and "Terminate the application"
- C. "Complete the hiring request form correctly" and "Check to make sure budget is available"
- D. "Inform Dept. of Labor" and "Terminate the application"

Correct Answer: C

### QUESTION 5

During process discovery, the business subject matter experts (SMEs) make the following statement about how the process starts: "Today, our users access the database that stores new orders and copy that information manually onto a request form. This form is passed from one participant to another during the process. In our future state, we would like IBM Business Process Manager V7.5.1 to connect to the database directly, so that we don't have to manually create our request forms." The IT representatives from the client indicate that this should be possible. How should the BPM analyst respond to this?

- A. Defer this discussion for the BPM developers.
- B. Gather all the technical details for this integration.



C. Capture that the process should start systematically and identify high level inputs to the process.

D. Inform the business SMEs that this is not possible as the process must start with a Human Task.

Correct Answer: C

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