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QUESTION 1

Which of these elements is part of the taying there stage of implementation?

A. Occasionally completing surprise or ad hoc reviews and audits

B. Continuously emphasise the importance of the SAM process to all ICT and business personnel

C. Developing and measuring metrics that demonstrate continuous improvement and year on year trend

D. Selecting, testing and deploying new or updated SAM tools.

Correct Answer: B

QUESTION 2

Which of the following is NOT a typical function of a License Management tool?

A. Being able to facilitate the transfer of licenses held to different operational units

B. Monitoring total purchase levels against agreements

C. Being able to demonstrate effective licenses held, which requires linking of upgrade licenses with underlying full original licence

D. Being able to manage stocks of unused licenses

Correct Answer: B

QUESTION 3

What should be clearly defined in the early stages of a SAM implementation?

1.Scope and Terms of Reference 2.Sponsorship and Ownership 3.Processes, Roles and responsibilities

A. All of them

B. Only 1

C. 2 and 3

D. 1 and 2.

Correct Answer: A

QUESTION 4

Which of the following would have a role and responsibility in SAM? 1.Contract Management

2.Release Management 3.Security Management 4.Project Management 5.Financial Management

A. All of the above

B. 1, 2 and 4

C. 3, 4 and 5

D. 1, 2 and 3

Correct Answer: A

QUESTION 5

During Mergers and Acquisitions which of the following statements is FALSE?

A. Liabilities for under licensed software are null and void after the transaction

B. Any license shortfall should be disclosed as part of due diligence process

C. The right to transfer software licenses should be checked with the software manufacturers prior to transaction

D. Some software licenses do not allow transfer if purchased under a volume agreement.

Correct Answer: A

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