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QUESTION 1

Given the cashflows below, which of the following is correct?

Item	Year 1	Year 2	Year 3	Year 4
Hardware cost	100,000			
Software cost	50,000	10,000	10,000	10,000
Maintenance cost	10,000	10,000	10,000	10,000
Savings	50,000	50,000	50,000	50,000

- A. The project pays back in year 4 of the project.
- B. The project does not pay back within the four year period.
- C. The project pays back in year 2 of the project.
- D. The project pays back in year 3 of the project.

Correct Answer: B

QUESTION 2

It has been suggested that five clerical posts can be abolished when a new computer system is implemented. Under which category of costs or benefits will this be recorded?

- A. Tangible costs.
- B. Tangible benefits.
- C. Intangible costs.
- D. Intangible benefits.

Correct Answer: B

QUESTION 3

A stakeholder has been classified as 'some' on both the power/influence and interest axes of a power/interest grid. Which of the following would be an appropriate way of managing this stakeholder?

- A. Keep on side.
- B. Keep watching.



- C. Keep informed.
- D. Keep satisfied.

Correct Answer: A

QUESTION 4

What stage immediately precedes testing in the waterfall lifecycle?

- A. Design.
- B. Development.
- C. Implementation.
- D. Analysis.

Correct Answer: B

QUESTION 5

What is the model of a current business process often called?

- A. The AS-IS model.
- B. The AS-IF model.
- C. The n-IS model.
- D. The IS-IT model.

Correct Answer: A

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