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QUESTION 1

Which of the following would be an appropriate name for a use case that allows a project manager to allocate resources to a project?

- A. Assign resources.
- B. Resource.
- C. Project Manager.
- D. Project.

Correct Answer: A

QUESTION 2

The change curve shows the range of emotions experienced by people when facing change. One of the axes on the graph is Time; what is the other axis?

- A. Fear.
- B. Self-esteem.
- C. Anger.
- D. Shock.

Correct Answer: B

QUESTION 3

Business rules define how actions are to be performed. Under which of the following headings are business rules considered?

- A. Explicit or implicit management statements,
- B. Statutory and internal policies.
- C. Constraints and operational guidance.
- D. Negotiable and non-negotiable limitations.

Correct Answer: C



QUESTION 4

Which of the following lists includes only activities that are defined as support activities in the value chain?

- A. Firm infrastructure, service, marketing and sales.
- B. Inbound logistics, outbound logistics, operations.
- C. Procurement, technology development, human resource management.
- D. Service, procurement, firm infrastructure.

Correct Answer: C

QUESTION 5

Which of the following are steps in the Isaksen and Treffinger's creative problem solving model?

- a.
Mess Finding.
 - b.
Data Modelling.
 - c.
Process Finding.
 - d.
Problem Finding.
 - e.
Solution Finding.
- A.
a, b, c and d.
- B.
b, c and e.
- C.
a, d and e.
- D.



a, c, d and e.

Correct Answer: C

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