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QUESTION 1

What is the final stage of the waterfall systems development lifecycle?

- A. User acceptance testing.
- B. Post-implementation review.
- C. Benefits realisation.
- D. Implementation.

Correct Answer: D

QUESTION 2

An analyst has asked a user to describe each step in a task as they perform it. Which of the following investigation techniques is the analyst using?

- A. Ethnographic study.
- B. Interviewing.
- C. Activity sampling.
- D. Protocol analysts.

Correct Answer: D

QUESTION 3

Which of the following is a primary activity in the value chain?

- A. Procurement.
- B. Firm infrastructure.
- C. Service.
- D. Technology development.

Correct Answer: C

**QUESTION 4**

A company holds information about 1000 customers. It receives, on average, 50 orders per day. Each order must be placed by only one customer. Customers must have placed at least one order but may place several. An analyst has shown an association between the classes Customer and Order. What multiplicities should she show at the Order end of this association?

- A. 0..*
- B. 1..*
- C. 0..50.
- D. 1..1000.

Correct Answer: B

QUESTION 5

Which of the following may be used to document the outcomes of a workshop?

- A. Mind maps.
- B. Brainwriting.
- C. Round robin.
- D. Stepwise refinement.

Correct Answer: A

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