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QUESTION 1

What is the business analyst doing when he or she compares the BAM with the current business situation?

- A. Conceptual modelling.
- B. Analysing perspective.
- C. Gap analysis.
- D. Defining CATVVOE.

Correct Answer: C

QUESTION 2

What is stage 0 (zero) of the concerns-based adoption model?

- A. Shock.
- B. Defininition.
- C. Initial change.
- D. Awareness.

Correct Answer: D

QUESTION 3

An analyst is defining the requirements for an online booking system and wishes to show the business managers the look and feel of the system in order to elicit usability requirements. What investigation technique should the analyst use?

- A. Workshops.
- B. Interviewing.
- C. Ethnographic study
- D. Prototyping.

Correct Answer: D



QUESTION 4

An airline wishes to assess the punctuality of its flights. What type of business activity would do this?

- A. An enabling activity.
- B. A controlling activity.
- C. A planning activity.
- D. A monitoring activity.

Correct Answer: D

QUESTION 5

Business analysis bridges the gap between which two disciplines?

- A. Business Case Definition and Requirements Analysis.
- B. IT Systems Analysis and Acceptance Testing.
- C. Requirements Analysis and IT Systems Development.
- D. Strategic Analysis and IT Systems Analysis.

Correct Answer: B

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