



BPM-001^{Q&As}

Business Process Manager (BPM)

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QUESTION 1

Why is it important to manage an organization's processes?

- A. To increase productivity
- B. To decrease costs
- C. To increase efficiency
- D. All of the above
- E. None of the above

Correct Answer: D

QUESTION 2

The "D" in the DMAIC model stands for "Decide."

- A. True
- B. False

Correct Answer: B

QUESTION 3

Business activity monitoring software is usually designed to provide updates to upper management and operations managers.

- A. True
- B. False

Correct Answer: A

QUESTION 4

Aside from preventative problem solving, what-if analysis focuses on looking at variables within your process. Ask questions like:

- A. What if we extended our banking hours by two hours daily?
- B. What if we cut food costs by 20%?
- C. Both of the Above
- D. None of the Above



Correct Answer: C

QUESTION 5

Business activity monitoring is a method to measure the health and performance of your process.

- A. True
- B. False

Correct Answer: A

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