BPM-001$^{Q\&As}$

Business Process Manager (BPM)

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QUESTION 1

A swimlane process map:

A. Distinguishes the responsibilities for steps within a process

B. Uses colored visual indicators to indicate progress

C. Lists tasks and deadlines

D. Provides real-time data on process efficiency

Correct Answer: A

QUESTION 2

Which two of the following are the Six Steps of Business Process Improvement? (Choose two.)

A. Know the Customer

B. Know the Standards

C. Know the Business

D. Access the Process

Correct Answer: AD

QUESTION 3

What is the primary purpose of the usage of process models?

A. Standardization of business processes

B. Preparation of training material for the launch of the processes

C. Analysis, documentation and design of business processes

D. A system for measurement of process cycle times

Correct Answer: C

QUESTION 4

What is the job of the process owner?

A. Responsible for process design, process performance and development of the solution

B. Execution of project management for re-engineering

C. Development of the database design for the repository

D. Selection and procurement of BPM-tools

Correct Answer: A

QUESTION 5

A. True

B. False

Correct Answer: B

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