



BPM-001^{Q&As}

Business Process Manager (BPM)

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QUESTION 1

On what are KPI's (Key Performance Indicators) based?

- A. Process costs
- B. Cycle costs
- C. Number of involved employees
- D. Strategy and business goals

Correct Answer: D

QUESTION 2

What is the job of the process owner?

- A. Responsible for process design, process performance and development of the solution
- B. Execution of project management for re-engineering
- C. Development of the database design for the repository
- D. Selection and procurement of BPM-tools

Correct Answer: A

QUESTION 3

When examining the role of content in your process, you need to determine if your process is:

- A. complex
- B. process oriented
- C. document-driven
- D. volume-driven

Correct Answer: C

QUESTION 4

Workflow engines can complete processes without any human interaction.

- A. True
- B. False



Correct Answer: A

QUESTION 5

An important step in process design is ...

- A. The definition of the company's strategy
- B. The development of a new process related compensation system
- C. The development and definition of useful key performance indicators (KPI's)
- D. The selection and deployment of external consultants Business Process Management (BPN) Certification

Correct Answer: C

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