



# BPM-001<sup>Q&As</sup>

Business Process Manager (BPM)

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#### QUESTION 1

The diamond symbol in flowchart process mapping means

- A. A decision is to be made
- B. Another step in the process
- C. Indicates direction
- D. Indicates the start of the process

Correct Answer: A

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#### QUESTION 2

- A. True
- B. False

Correct Answer: B

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#### QUESTION 3

A good process culture is characterized by \_\_\_\_\_

- A. A matrix organization
- B. Clearly defined business units
- C. The overall use of BPMS-suites
- D. Stakeholder awareness of full end-to-end processes

Correct Answer: D

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#### QUESTION 4

Paul is currently testing the design of his process. He is piloting the process and implementing feedback to optimize his process before he implements it across the organization.

Paul is:

- A. Wasting his time
- B. Using the Six Sigma approach
- C. Using the iterative design approach



D. Using the Lean approach

Correct Answer: C

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#### QUESTION 5

What is the goal of a process simulation?

- A. Anticipate process behavior
- B. Variation of parameters
- C. Calculation of process variables
- D. Production of a graphical process model

Correct Answer: A

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