



# BPM-001<sup>Q&As</sup>

Business Process Manager (BPM)





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#### QUESTION 1

The biggest benefit of iterative design testing is that it allows you to test your process in a risk-free environment.

- A. True
- B. False

Correct Answer: A

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#### QUESTION 2

Pam is gathering information to design a process. She will consider which of the following concepts?

- A. Mind mapping
- B. Role of content
- C. Brainstorming
- D. RAP model

Correct Answer: B

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#### QUESTION 3

Aside from preventative problem solving, what-if analysis focuses on looking at variables within your process. Ask questions like:

- A. What if we extended our banking hours by two hours daily?
- B. What if we cut food costs by 20%?
- C. Both of the Above
- D. None of the Above

Correct Answer: C

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#### QUESTION 4

The diamond symbol in flowchart process mapping means

- A. A decision is to be made
- B. Another step in the process
- C. Indicates direction



D. Indicates the start of the process

Correct Answer: A

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#### QUESTION 5

One of the most important BPM success factors is:

- A. Selection of the right methods and tools
- B. Clear responsibility for organizational hand-offs in the business processes
- C. A group of external sponsors
- D. A solid management organization

Correct Answer: B

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