



C2010-571^{Q&As}

IBM Tivoli Process Automation Engine V7.5 Implementation

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QUESTION 1

A customer needs to migrate data from their legacy system into Tivoli process automation engine. What should be used for this data loading exercise?

- A. SQL
- B. Migration Manager
- C. Maximo Data Loader
- D. Integration Framework

Correct Answer: D

QUESTION 2

The output of a Key Performance Indicator (KPI) is based on a calculation type. What is one of these types?

- A. Count
- B. Fraction
- C. Average
- D. Decimal

Correct Answer: D

QUESTION 3

Which module is used to access the E-mail Listeners application?

- A. Security
- B. Administration
- C. Platform Configuration
- D. Database Configuration

Correct Answer: C

QUESTION 4

When the agent saves the service request ticket, the system launches into a Service Request Workflow process and evaluates the data on the record. If the agent has not entered asset, location, or configuration item data, the system displays a dialog box with the following options:



Close ticket - informational call Close ticket - unauthorized caller Close ticket - misdirected call Take no action If an asset, location, or configuration item is specified on the record, the system displays a dialog box with the following options:

Take Ownership of ticket Assign Ownership of ticket Create Work Order Take no action on this ticket.

Which three Nodes are used in this part of the workflow process? (Choose three.)

- A. Wait
- B. Input
- C. Task
- D. Condition
- E. Interaction
- F. Manual Input

Correct Answer: DEF

QUESTION 5

Which statement is true about the Workflow Administration application?

- A. It can be used to modify a workflow process.
- B. It can be used to activate or deactivate a workflow process.
- C. It can be used to view and manage active instances of a workflow process.
- D. It can be used to view and manage both active and inactive instances of workflow processes.

Correct Answer: C

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