



# C2050-219<sup>Q&As</sup>

IBM Sterling Order Management V9.1 Deployment

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### QUESTION 1

Which two segment types are provided in IBM Sterling Selling and Fulfillment Suite?

- A. Made to fulfill
- B. Made to order
- C. Made to stock
- D. Made to demand
- E. Made to customer

Correct Answer: BE

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### QUESTION 2

A customer pays for an order for \$100 with \$50 being charged to a credit card and the remaining paid by cash. Later a refund of \$60 has to be issued to the customer. The payment type configurations are setup as shown below.



Applications Manager

Payment Type Details

Payment Type  
Payment Type: CREDIT\_CARD    Payment Type Group: Credit Card  
Description: Credit Card

Charge     Refund

Valid for Return

Refund Sequence: 1

Default for Return

Refund To Same Payment Method     Refund To New Payment Method

Refund To New Payment Method of Payment Type: [Dropdown]

When Refunding to a New Payment Method

Use the Following Constraints

If Refund Amount is: [Dropdown] 0

Refund Using Payment Type: [Dropdown]

Create Refund Fulfillment Order Using

Item ID: [Dropdown]    UOM: [Dropdown]

Create Refund Payment and Charge Request

Create Refund Payment and Wait for Payment Information

Applications Manager

Payment Type Details

Payment Type  
Payment Type: CASH    Payment Type Group: Other  
Description: Cash

Charge     Refund

Valid for Return

Refund Sequence: 2

Default for Return

Refund To Same Payment Method     Refund To New Payment Method

Refund To New Payment Method of Payment Type: Check

When Refunding to a New Payment Method

Use the Following Constraints

If Refund Amount is: [Dropdown] 0

Refund Using Payment Type: [Dropdown]

Create Refund Fulfillment Order Using

Item ID: [Dropdown]    UOM: [Dropdown]

Create Refund Payment and Charge Request

Create Refund Payment and Wait for Payment Information



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How would the refunds be issued by the IBM Sterling Selling and Fulfillment Suite?

- A. \$60 dollars will be refunded to the customer credit card.
- B. \$50 will be refunded to the customer credit card and \$10 will be refunded as cash.
- C. \$50 will be refunded to the customer credit card and \$10 will be refunded through check.
- D. \$50 will be refunded to the customer as cash and \$10 will be refunded to the customer credit card.

Correct Answer: C

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### QUESTION 3

Which statement describes custom table in the IBM Sterling Selling and Fulfillment Suite?

- A. A custom table is an independent table with a one-to-one relationship with a standard application database table.
- B. A custom table is an independent table with a many-to-one relationship with a standard application database table.
- C. A custom table is an independent table and can be modeled as an extension to a standard application database table.
- D. A custom table is an independent table and cannot be modeled as an extension to a standard application database table.

Correct Answer: D

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### QUESTION 4

As part of testing the deployment of the IBM Sterling Selling and Fulfillment Suite, the YFS\_HEARTBEAT table has a high number of entries because of server instance starts causing the system to slow down. Which agent should the developer run to remove the older entries from the YFS\_HEARTBEAT table?

- A. Heartbeat agent
- B. Health Monitor agent
- C. Purge Heartbeat agent
- D. Purge Health Monitor agent

Correct Answer: B

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### QUESTION 5

A company decides to deploy the IBM Sterling Order Management product in the cloud. The hosting service provider requires the installation to be performed by their own team. After the installation is complete, the release manager of the company verifies the installation. While verifying the installation, the release manager notices that including certain out-



of-the-box JSP pages results in an error. On further investigation, the release manager detects that the factory setup was not loaded completely.

How will the resource manager identify the incomplete tables and load the missing data?

- A. There is no way to determines tables left incomplete by the factory setup. The database must be wiped clean and the installation performed again.
- B. The list of incomplete tables are available in the \*.xml restart files generated by the factory setup. The factory setup can be run again to load the missing data.
- C. Missing data in tables indicates permission issues. The application user must be re-created with permissions to perform insert, select, update and delete from tables.
- D. Incomplete tables can be indentified by comparing their sizes with the sizes provides in the installation guide. The database must be wiped out clean and the installation performed again.

Correct Answer: B

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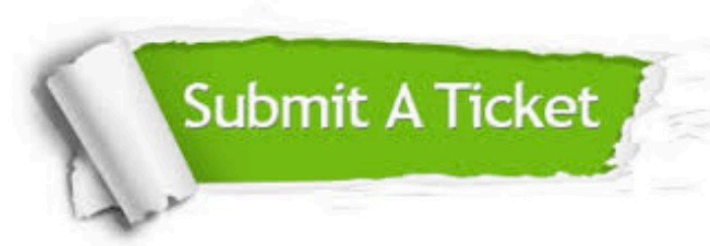
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