



C2050-219^{Q&As}

IBM Sterling Order Management V9.1 Deployment

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QUESTION 1

A retailer needs different types of items to be associated with their corresponding provided services. For example, all the televisions need to be associated with an installation service, whereas microwaves need to be associated with a product demo service. What should be created to help achieve this?

- A. Create an asset for the item contains the associated service.
- B. Create an item classification with the purpose set as service Association
- C. Create item attributes for each item type with purpose set as service Association
- D. Create item categories for each item type with purpose set as service Association

Correct Answer: B

QUESTION 2

A buyer sends details of an order in the form of a flat file. A developer needs to create a service that will read this flat file and, based on its contents, transform it into XML to create an order in the IBM Sterling Selling and Fulfillment Suite. Which nodes does the developer need to create for this service?

- A. FTP, Text Translator, and API
- B. File I/O, XSL Translator, and DB
- C. File I/O, Text Translator, XSL Translator, and API
- D. File I/O, Text Translator, XSL Translator, API, and DB

Correct Answer: C

QUESTION 3

A customer credit card has been authorized with an authorization expiration date of September 28. The order does not get settled before September 28 and the payment configurations are as shown below.



The screenshot shows the 'Payment Rule Details' window in Applications Manager. The 'PaymentRule Id' is set to 'DEFAULT' and 'Publish Invoice' is set to 'At Collection'. The 'Merchant ID' field is empty. The following options are checked: 'Settlement Required' and 'Authorization Required'. The 'Reauthorization' section has three radio button options: 'Authorize Before Scheduling And Reauthorize On Expiration' (selected), 'Authorize Before Scheduling And Delay Reauthorization Until', and 'Delay Authorization Until'. Each of the latter two options has two sub-options for 'Hours Before Release Date For Products' and 'Hours Before Promised Appointment Start Date For Services', all of which are currently empty.

The screenshot shows the 'Financial Rules: Sales Order (DEFAULT)' window in Applications Manager. The menu bar includes 'File', 'Applications', 'Action', and 'Help'. The following options are checked: 'Hold Order For Authorization', 'Use Same Authorization Multiple Times', 'Validate Charge Name', 'Prioritize INVOICED Payment Status Over REQUEST_CHARGE For Asynchronous Processing', and 'Disassociate Payment Processing of Advanced PrePaid Exchange Order From Return Order'. Other options include 'Allow Refund To Exceed Charged Amount', 'Create Invoice Before Order Or Shipment', 'Do Not Allow Debit And Credit Invoices To Settle Each Other', 'Allow Refunding Of Negative Debits Before Sufficient Collection Has Occurred', 'Apply Price Change To Invoiced Quantity', and 'Invoice Open Header Charges/Taxes On Invoice Complete'. The 'Expiration For Authorization (Days)' is set to '1'. The 'Hold To Be Applied Due To Insufficient Funds In Customer Account' field is empty. The 'Charge Name For Shipping' is set to 'Shipping'. The 'Create Shipment Invoice For Bundle Parent On Invoicing Of' section has two radio button options: 'All Bundle Components' and 'First Bundle Component' (selected). The 'Date For Pricing Confirmed Orders' section has two radio button options: 'Use System Date' and 'Use Order Date' (selected). A QR code is located in the bottom right corner.



On which date will the IBM Sterling Selling and Fulfillment Suite raise a reauthorization request?

- A. September 27A.September 27
- B. September 28B.September 28
- C. September 29C.September 29
- D. September 30D.September 30

Correct Answer: A

QUESTION 4

A customer requires services to be invoked as part of the event configuration. Whenever a service is invoked, the event passes data as a map, which is converted to an XML with `\\SterlingXML\\` as the root tag. The customer wants to override this root tag value to `ranSoftXML` by setting the converted to an XML with `\\SterlingXML\\` as the root tag. The customer wants to override this root tag value to `ranSoftXML` by setting the `yfs.sci.event.flow.roottag` property value. Which file must be updated with the new value?

- A. the custom event template xml file
- B. `${INSTALL_DIR}/properties/sandbox.cfg` file
- C. `${INSTALL_DIR}/properties/customer_overrides.properties` file
- D. `${INSTALL_DIR}/properties/yfs.properties_yscoverride_ext.properties` file

Correct Answer: C

QUESTION 5

Due to a defect in the pricing logic, orders coming from the website are observed to be out of balance, wherein the sum of the order line totals is more than the tender collected from the customer. In order to handle this, the business team wants Sterling to automatically add an adjustment to the order header to account for the difference at the time of order creation. What is the simplest way of achieving this requirement?

- A. Since the order total will be computed by the product automatically, the only way to solve this is by adjusting the tender on the order.
- B. The `onOrderCreate` event of the `createOrder` API can be used to perform the computation, and the adjustment can be added by using the `changeOrder` API.
- C. All orders can be put on a hold and the hold processing agent can be used to inspect orders for out of balance and add the adjustment by using the `adjustOrder` API.
- D. The `beforeCreateOrderUE` can be used to check for the difference between the order total and tender on the order, and an adjustment for the delta returned in the output of the User Exit.



Correct Answer: D

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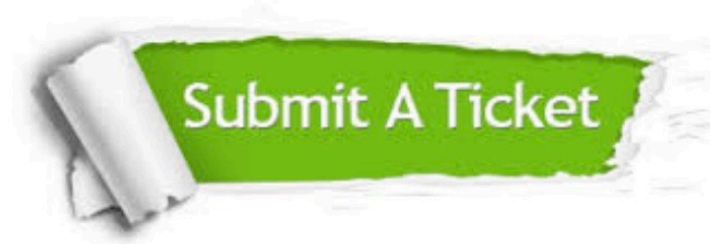
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