



# C2070-586<sup>Q&As</sup>

IBM Case Manager V5.1

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#### QUESTION 1

What states does a case have?

- A. New, Working, Initializing, Complete, and Failed
- B. New, Waiting, In Progress, Complete, and Failed
- C. New, Waiting, In Progress, Complete, Filed, and Archived
- D. New, Initializing, Working, Complete, Failed, and Archived

Correct Answer: A

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#### QUESTION 2

Which component provides access to IBM WebSphere ILOG JRules Business Rules Management System (BRMS) out of the box?

- A. Case Builder
- B. Case Manager Client
- C. FileNet Process Designer
- D. Case Manager Administration Client

Correct Answer: C

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#### QUESTION 3

IBM Case Manager is best suited for which type of process?

- A. An informal process which is modeled and partially tracked by the system.
- B. A formal process where each step and business goal is fully controlled by the system.
- C. An informal process which is not modeled and cannot be easily tracked by the system.
- D. A combination of formal and informal processes where a balance of control and flexibility is achieved.

Correct Answer: D

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#### QUESTION 4

What tool is used to import a solution package?

- A. IBM Case Manager Builder



- B. IBM FileNet Process Designer
- C. IBM FileNet Enterprise Manager
- D. IBM Case Manager Administration Client

Correct Answer: D

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#### QUESTION 5

Sol1 has been created in project area P1 by John. As a new requirement, Sol1 has to be now moved to project area P2. How can this be achieved?

- A. By assigning P1 Object Store to P2.
- B. By assigning John to project area P2.
- C. By using the IBM Case Manager Administration Client.
- D. By using the Move option on the Manage Solutions page of the IBM Case Manager Builder.

Correct Answer: C

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