C2070-586^{Q&As}

IBM Case Manager V5.1

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QUESTION 1

When creating iWidgets, REST Services are frequently used for communicating with back end servers. What response protocol is used when working with the CMIS API in this environment?

A. XML

B. Json

C. HTML

D. Dojo

Correct Answer: A

QUESTION 2

Which three tasks can be launched from Case Client?

A. Required, Optional or User Created

B. Required, Optional or System Created

C. System Created, Optional or User Created

D. Required, System Created or User Created

Correct Answer: A

QUESTION 3

What can IBM Content Analytics be used for? (Choose two.)

A. Reporting on cases and tasks that are currently active.

B. See which words and phrases occur frequently in many cases.

C. Discover unexpected correlations between words and phrases.

D. Get data on the average time to complete business tasks during a specific time interval.

E. Review volume, find and eliminate bottlenecks and ensure that operations are working efficiently and effectively.

Correct Answer: BC

QUESTION 4

Which two components are optional add-on licenses with the IBM Case Manager core product offering? (Choose two.)

A. IBM Forms

B. IBM Case Analyzer

C. IBM FileNet eForms

D. Content Search Services

E. WebSphere Process Server

Correct Answer: AE

QUESTION 5

When working with Real Time Monitor, which statement regarding dimensions is true?

A. Dimensions represent the rows in a table.

B. Dimensions are ranked orders of related data.

C. Dimensions indicate how long a data element is.

D. Dimensions use cubes to represent data in a query.

Correct Answer: B

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