



C2070-586^{Q&As}

IBM Case Manager V5.1

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QUESTION 1

What allows Case workers to view both IBM Case Manager and IBM BPM work items simultaneously from the same view, by using the Connector widget for IBM Business Process Manager?

- A. Integrated Inbox
- B. Inbasket Widget
- C. Case List Widget
- D. Command Widget

Correct Answer: A

QUESTION 2

When designing a task, what is the purpose for creating a system step?

- A. To configure within Process Designer the ability for a custom UI Step.
- B. To configure within Case Builder the ability to call a Web Service Step.
- C. To configure within Case Builder the ability to call a CE_Operation Step.
- D. To configure within Process Designer the ability to call a CE_Operation Step.

Correct Answer: D

QUESTION 3

What is the Case Manager Builder?

- A. A tool to configure the Case Manager Client.
- B. A tool that deploys solutions into a production environment.
- C. A tool for case workers to complete their work for each case.
- D. A tool for business analysts to design a solution and the artifacts that make up cases in that solution.

Correct Answer: D

QUESTION 4

A customer is looking for assistance in determining a backup strategy. Which statement is true regarding backup of the ICM solution?

- A. A Hot Backup can be performed if the operating system is AIX.



- B. A Hot Backup cannot be performed because Business Space prevents it.
- C. A Hot Backup cannot be performed because of the difficulties of ensuring in-flight transactions.
- D. A Hot Backup can be performed because ICM provides additional features to permit this process.

Correct Answer: C

QUESTION 5

A solution designer builds a solution and uses the split case functionality. After the solution is deployed, the solution designer is asked to generate a list of all cases that were split along with the cases related to the split case. Which API would be used to generate such a list?

- A. CE_Operations
- B. Process Engine Java API
- C. IBM Case Manager REST API (CASEREST)
- D. IBM Content Management Interoperability Services (CMIS) for FileNet Content Engine

Correct Answer: C

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