



C2180-188^{Q&As}

IBM WebSphere Lombardi Edition V7.2 BPM Program Management

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QUESTION 1

A BPM program manager uses an agile playback methodology. Which one of the following is a bad practice for playback?

- A. Having the Process Owner lead the playback.
- B. Having SMEs perform activities in the process portal.
- C. Scheduling playbacks every four to six weeks.
- D. Demonstrating the flow with powerpoint and screenshots.

Correct Answer: D

QUESTION 2

One week prior to the start of Iteration 5, which is planned for a two weeks duration, the BPM Program Manager has asked developers to review the proposed user stories assigned to the iteration, define implementation tasks and provide estimates in hours. During the commitment meeting prior to iteration start, one of the user stories has a single implementation task with an estimate of 80 hours. What should the BPM Program Manager recommend?

- A. Break down the user story into child stories because it is an epic.
- B. Break down the implementation work into tasks that can be described in 8 hours or less.
- C. Pad the task with 20% more hours because developers typically under-estimate their required effort.
- D. Cancel the user story and move it to a future iteration because 80 hours too large to fit into a two-week iteration with confidence.

Correct Answer: B

QUESTION 3

What serves as a repository for all project assets created in WebSphere Lombardi Edition Authoring Environment?

- A. Process Portal
- B. Process Center
- C. Process Designer
- D. Process AdminConsole

Correct Answer: B

QUESTION 4



Key Performance Indicators (KPIs) are used by the process owner and stakeholders to: A. measure the operations within a process.

B. notify stakeholders when a threshold is violated.

C. determine the source of business data in the process.

D. reward participants for superior performance in the process.

Correct Answer: A

QUESTION 5

What is SIPOC Analysis?

A. Stated Improvement Plan for Optimization of Code

B. Suppliers, Inputs, Process, Outputs, and Customers

C. Streamlining, Identification, Performance, Optimization, Continuity

D. Simple Identification for Performance Optimization and Continuous Analysis

Correct Answer: B

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