



C2180-188^{Q&As}

IBM WebSphere Lombardi Edition V7.2 BPM Program Management

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QUESTION 1

What is SIPOC Analysis?

- A. Stated Improvement Plan for Optimization of Code
- B. Suppliers, Inputs, Process, Outputs, and Customers
- C. Streamlining, Identification, Performance, Optimization, Continuity
- D. Simple Identification for Performance Optimization and Continuous Analysis

Correct Answer: B

QUESTION 2

A process owner needs to monitor the performance of multiple processes in the aggregate. What should the program manager plan on developing first to satisfy this requirement?

- A. A report
- B. Scoreboards
- C. Service Level Agreements (SLAs)
- D. Key Performance Indicators (KPIs)

Correct Answer: D

QUESTION 3

What serves as a repository for all project assets created in WebSphere Lombardi Edition Authoring Environment?

- A. Process Portal
- B. Process Center
- C. Process Designer
- D. Process AdminConsole

Correct Answer: B

QUESTION 4

The following is an example of a user story: s a hiring manager, I need a web form to enter results of my interview with the candidate. If I decided not to hire the candidate, I need to email the? s a hiring manager, I need aweb form to enter results of my interview with the candidate. If I decided not to hire the candidate, I need to email the recruiter so that he/she can call the candidate. If I decided to hire the candidate, I need to open an MS Word template and draft anoffer



for employment? What feedback should the program manager give on the user story?

- A. It is a poorly written user story because it specifies implementation details.
- B. It is poorly written user story because it documents what the user needs to do.
- C. It is a good user story because it leaves out all implementation details as to how the work will actually get done.
- D. It is a good user story because it maintains a clear definition of what the hiring manager needs to accomplish and why.

Correct Answer: A

QUESTION 5

Process business data that needs to be available after the process instance completes must be:

- A. audited in the process server database
- B. persisted in the performance data warehouse.
- C. persisted to a business data system of record.
- D. removed from the process server for SOX Compliance.

Correct Answer: C

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