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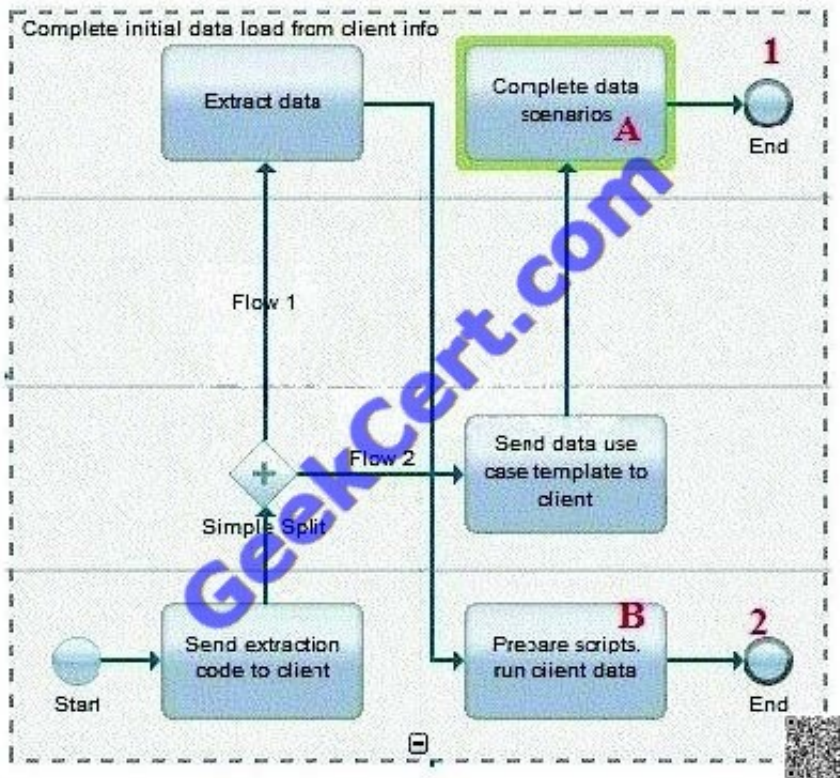
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QUESTION 1

A BPM analyst has modeled the following process. However, after the "Extract Data" and "Send data use case template to client", the client has stated that "Complete data scenarios" should be done.



How should the BPM analyst adjust the process?

- A. Join A and B
- B. Insert join before A, and move B after A
- C. Insert Join before B, and move A after B
- D. Move B before A, and insert a join after A

Correct Answer: B

QUESTION 2

The project manager needs assistance from the BPM analyst in building a process roadmap. What tool should the BPM analyst use to create a detailed list of areas of opportunity?

- A. A Prioritization Matrix
- B. A Root Cause Analysis Matrix

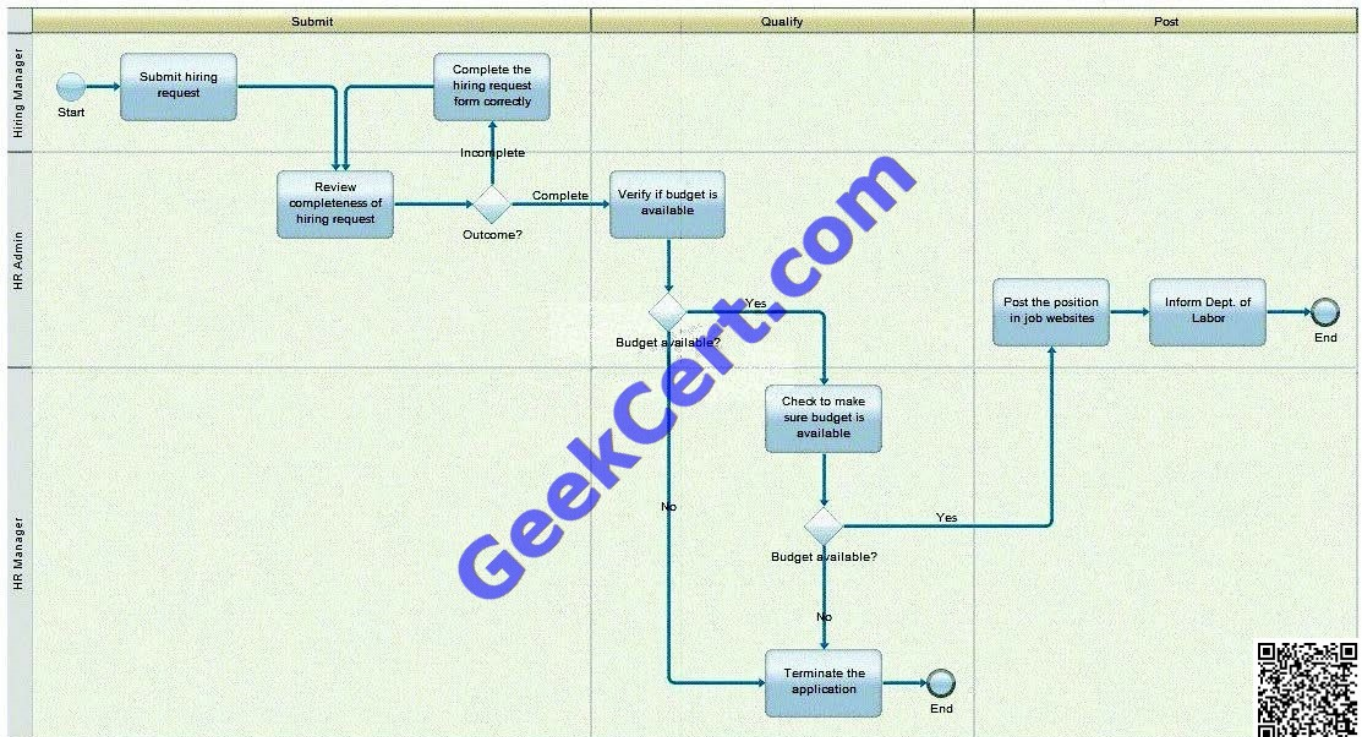


- C. A Business Value Add Analysis Matrix
- D. A Failures Mode Effect Analysis (FMEA) Matrix

Correct Answer: A

QUESTION 3

A company needs to improve their Hiring Process and hired a BPM analyst to analyze their current process.



The analyst completed documenting the current state process of submitting the hiring request (refer to the Exhibit) and did a "Value-Add" Analysis with the process stakeholders. Identify the "Non-Value Add" activities in this process.

- A. "Inform Dept. of Labor" and "Check to make sure budget is available"
- B. "Complete the hiring request form correctly" and "Terminate the application"
- C. "Complete the hiring request form correctly" and "Check to make sure budget is available"
- D. "Inform Dept. of Labor" and "Terminate the application"

Correct Answer: C



QUESTION 4

A BPM analyst has completed the definition of user stories and is ready to prioritize them so that the development team starts building the stories that have high business value. Who should the BPM analyst involve during the user story prioritization?

- A. Project Sponsors
- B. Quality Assurance Analysts
- C. Process Owners and Stakeholders
- D. BPM Administrators and Project Managers

Correct Answer: C

QUESTION 5

What is the expected time frame for a milestone playback cycle?

- A. 3 days
- B. 3 weeks
- C. 3 months
- D. 3 years

Correct Answer: B

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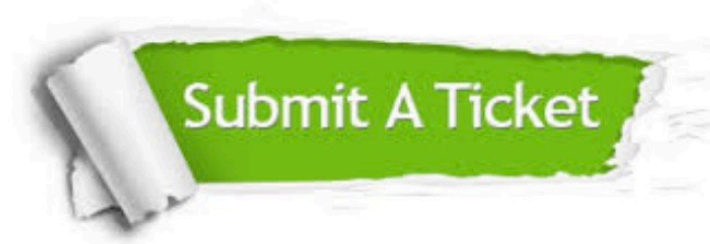
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