



# C2180-189<sup>Q&As</sup>

Blueworks Live and Business Process Manager Express or Standard Edition V7.5.1 BPM Analysis

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### QUESTION 1

A BPM analyst needs to make a change to the connections in the following process diagram. The order of activities needs to be changed so that "Grind Beans" is followed by "Brew Coffee". "Heat Milk" will come last after "Brew Coffee".



How should the BPM analyst make this change to the connection?

- A. Click on the "Brew Coffee" activity and drag it onto the connection between "Grind Beans" and "Heat Milk"
- B. Click on the "Grind Beans" activity and drag it onto the connection between "Heat Milk" and "Brew Coffee"
- C. Click on the connection between "Heat Milk" and "Brew Coffee" and drag the connection arrow to "Grind Beans"
- D. Click on the connection between "Grind Beans" and "Heat Milk" and drag the connection arrow to "Brew Coffee".

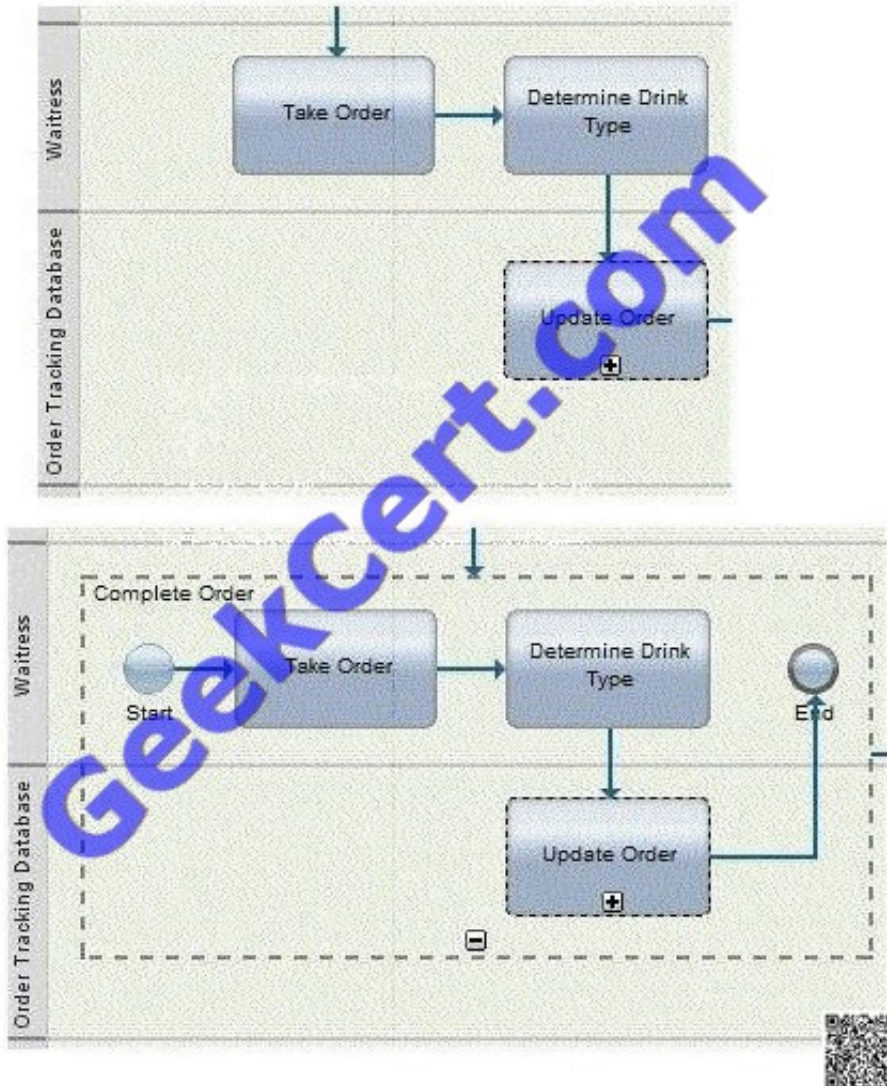
Correct Answer: A

### QUESTION 2

A BPM analyst has modeled the process for creating a custom coffee beverage. The BPM analyst noticed a lot of detail in the process model and has started refactoring the model to reduce the complexity. Which section of the process represents multiple roles working together that the BPM analyst reduced into a single sub-process without losing the intent or meaning of the process?

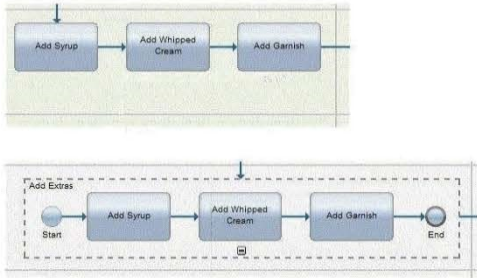


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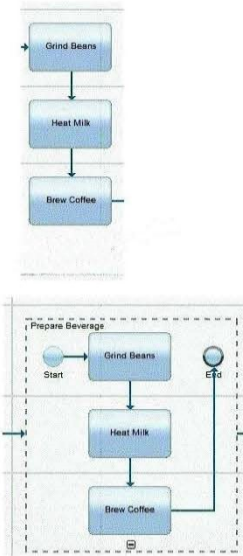




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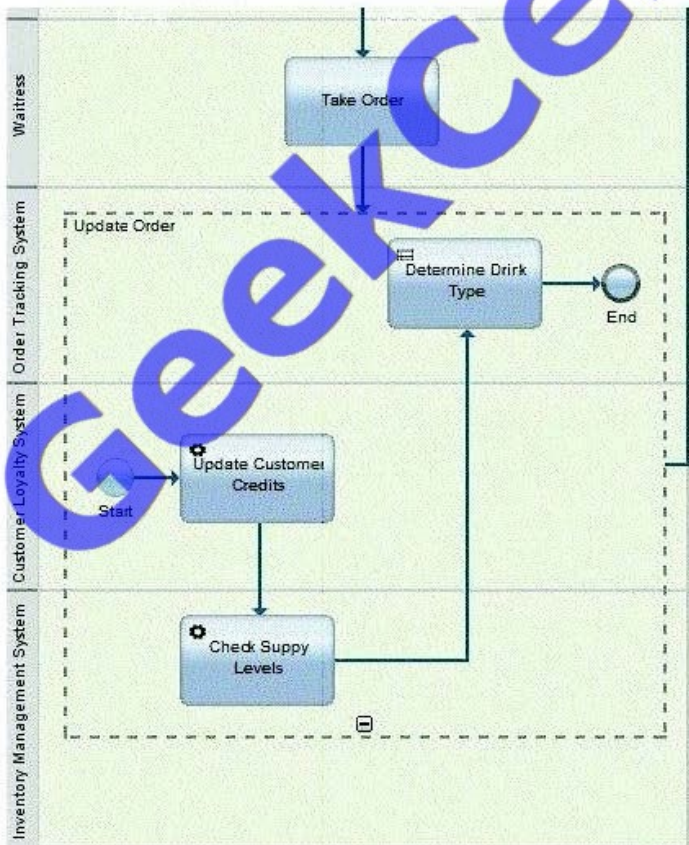
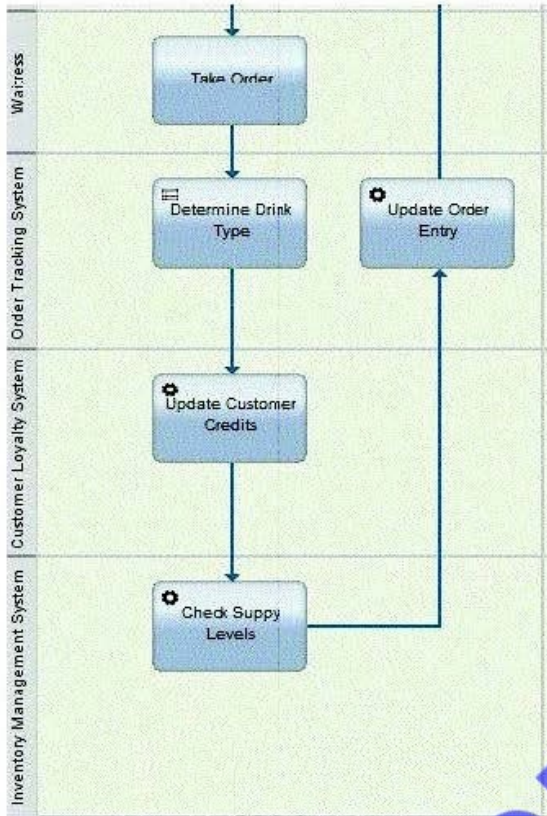


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C D.



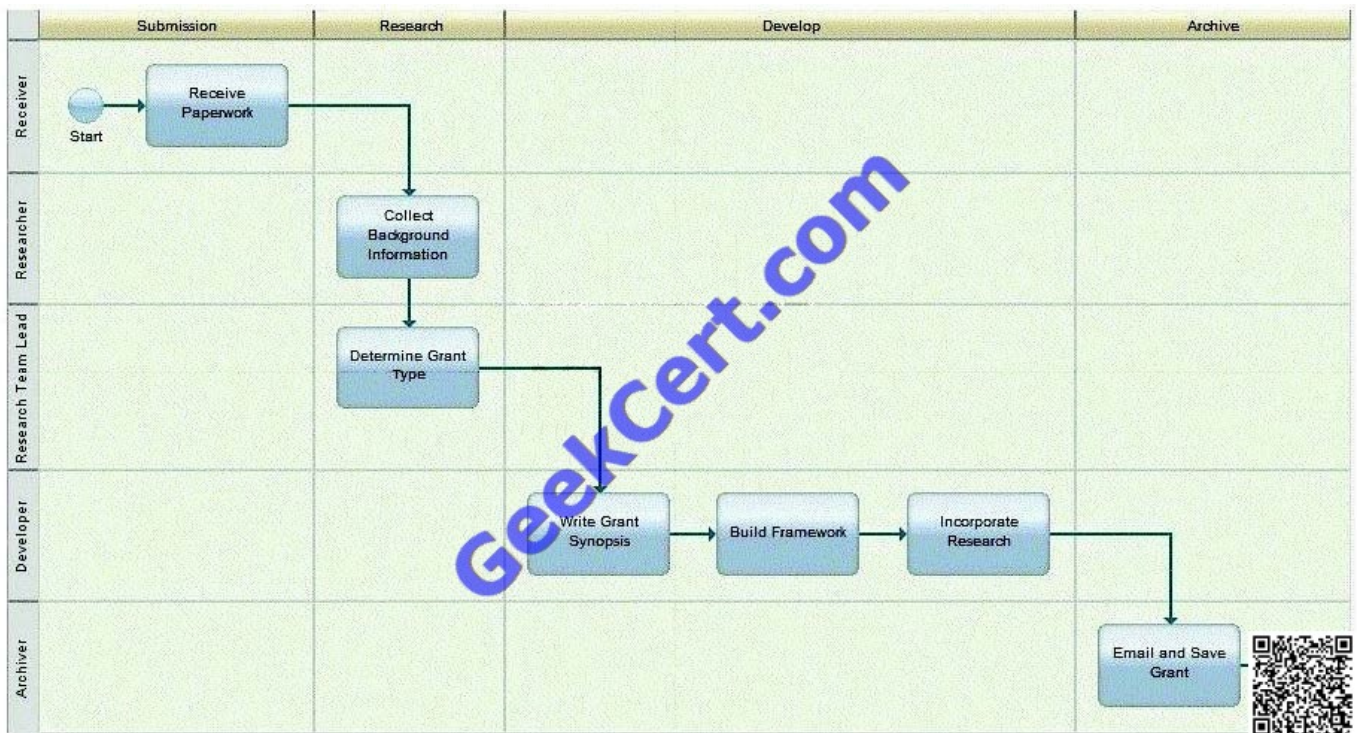


- A. Option A
- B. Option B
- C. Option C
- D. Option D

Correct Answer: C

**QUESTION 3**

A BPM analyst has built the following process diagram during a process discovery workshop:



Each activity noted above will have a separate Coach displayed in IBM Business Process Manager V7.5.1. How must the BPM analyst adjust the diagram to capture this requirement while adhering to best practices for proper process modeling granularity?

- A. Add a separate milestones for each activity in the Developer swimlane.
- B. Add a separate swimlane for each activity in the Developer swimlane.
- C. Color each activity with a different color to indicate separate Coaches.
- D. Combine the Developer's 3 activities into a single activity or subprocess.

Correct Answer: D



#### QUESTION 4

What is the correct sequential order for determining metrics?

A. 1. Goals

2.

Enabled Decisions and Decision Makers

3.

Tracked Data and Key Performance Indicators (KPIs)

4.

Scoreboards, Reports, and Service Level Agreements (SLAs)

B. 1. Enabled Decisions and Decision Makers

2.

Goals

3.

Tracked Data and Key Performance Indicators (KPIs)

4.

Scoreboards, Reports, and Service Level Agreements (SLAs)

C. 1. Goals

2.

Enabled Decisions and Decision Makers

3.

Scoreboards, Reports, and Service Level Agreements (SLAs)

4.

Tracked Data and Key Performance Indicators (KPIs)

D. 1. Enabled Decisions and Decision Makers

2.

Goals

3.

Scoreboards, Reports, and Service Level Agreements (SLAs)



4.

Tracked Data and Key Performance Indicators (KPIs)

Correct Answer: A

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#### QUESTION 5

A BPM analyst needs to define user stories for development. What information does the BPM analyst need to know about user stories? User stories:

- A. support waterfall development.
- B. include implementation details.
- C. can be grouped and prioritized.
- D. contain all required information needed by developers.

Correct Answer: C

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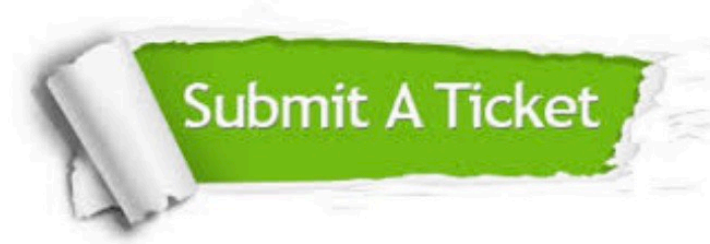
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