C2180-275^{Q&As}

Blueworks Live IBM Business Process Manager Express or Standard Edition V8.0 BPM Analysis

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QUESTION 1

A company needs to improve their hiring process and hired a BPM analyst to map the current state. What is the first thing the BPM analyst should do while constructing a discovery map? Identify the:

A. Value-Add activities.

B. sub processes within the hiring process.

C. start and end points of the hiring process.

D. activity where the maximum problems lie.

Correct Answer: C

QUESTION 2

During the discovery phase of a BPM project, the BPM analyst is supposed to define the goal for the process. Which goal of a car company follows the guidelines of the Specific Measurable Achievable Relevant Time-bound (SMART) acronym?

A. Increase production of car parts by July 31, 2014.

B. Increase the quality of North American cars by 5% in 2 weeks.

C. Reduce coal emissions in European car factories by 10%.

D. Reduce fuel economy for newly released cars from 30 km/hr to 45 km/hr by August 31, 2016.

Correct Answer: D

QUESTION 3

During the Process Discovery phase, the BPM analyst needs to schedule and plan for the Process Improvement and Discovery Workshop (PIDW). In planning the PIDW, what activities should the BPM analyst include on the agenda in addition to the following? 1. Prepare workshop participants.

2. Introduce BPM. 3. Identify business case overview. 4. Determine business impact.

A. 5. Implement the business process.

6.

 Develop the use cases.

7.

 Discuss findings and proposed solution.

B. 5. Document the business process inventory and roadmap.

6.

 Develop the solution approach.

7.

 Discuss detailed estimates.

C. 5. Document the business process.

6.

 Develop the solution approach.

7.

 Discuss findings and proposed solution.

D. 5. Demonstrate the business process playback.

6.

 Develop the use cases.

7.

 Discuss findings and proposed solution.

Correct Answer: C

QUESTION 4

A BPM analyst is creating a process model for requesting a renovation permit. The BPM analyst is using the following description of the first activity: "One of our municipal office clerks receives a paper permit application from the local resident, an applicant. The clerk first looks up the resident\\'s name and address in our system, then enters the information from the paper application into the system, and assigns a temporary permit number to the application. When the application entry is complete, the clerk sends it to a manager to assign it to an adjudicator." Which name should the BPM analyst use for the first task that accurately describes the activity and follows recommended naming conventions?

A. Application Entry

B. Create Application

C. Clerk Receive and Enter Application

D. Lookup name, create application, assign number, and send it to the manager

Correct Answer: B

QUESTION 5

A BPM analyst is discovering a process where the subject matter experts are explaining what to do when process instances fail during system maintenance. Which symbol in the BlueWorks Live should the BPM analyst use to define

this process?

A.

B.

C.

D.

A. Exhibit A

B. Exhibit B

C. Exhibit C

D. Exhibit D

Correct Answer: B

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