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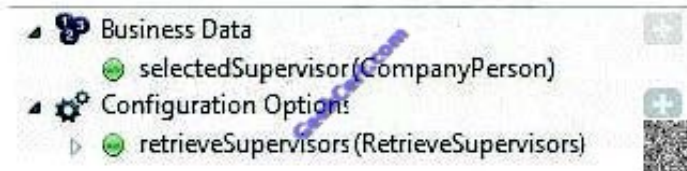
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QUESTION 1

A company has stated that a supervisor search is required within a number of activities for their Office Requisition Process. A BPM application developer has chosen to implement this search within a coach view using AJAX. Refer to the variable declarations of the coach view below.

The configuration option retrieveSupervisors is of Type Service. Assuming that the AJAX function parameters are properly specified within the variable serviceArgs, how would the developer invoke the AJAX service within the appropriate coach view event handler?

A. this.context.options.RetrieveSupervisors(serviceArgs);

B. this.context.options.retrieveSupervisors(serviceArgs);

C. this.context.options.get("RetrieveSupervisors", serviceArgs);

D. this.context.options.get("retrieveSupervisors", serviceArgs);

Correct Answer: B

QUESTION 2

A company has requested that a manager must be notified when the Claim Request activity for their call center process application takes longer than 20% of the expected threshold 3 times in one day. Review the assignment settings for the activities Total Time (Clock) KPI.

What are the correct configurations for the activity\\'s Total Time (Clock) KPI and associated SLA?

A.   A.   No changes in Total Time (Clock) KPI and configure the following SLA.

Details
Target type: Activity

Trigger
Trigger: Violated N times over period
Count N: 3 times
Over period: Today

Condition
Scope: Single value
KPI: Total Time (Clock)
Activities: Claim Request (Process SLA)
Condition: Greater than
Compared with: 20% above
Kind of threshold: Expected threshold value

Consequence
☑ Send email to processmanager@company.com
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B.   B.   No changes in Total Time (Clock) KPI and configure the following SLA.

Details
Target type: Activity

Trigger
Trigger: Violated % of the time over period
Percentage: 20 % of the time
Over period: Today

Condition
Scope: Single value
KPI: Total Time (Calendar)
Activities: Claim Request (Process SLA)
Condition: Greater than
Compared with: Threshold
Kind of threshold: Expected threshold value

Consequence
☑ Send email to processmanager@company.com
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C.   C.   Set the value of Total Time (Clock) KPI expected threshold to "6" (increase 20%) and configure the following SLA.

Details
Target type: Activity

Trigger
Trigger: Violated N times over period
Count N: 3 times
Over period: Today

Condition
Scope: Single value
KPI: Total Time (Clock)
Activities: Claim Request (Process SLA)
Condition: Greater than
Compared with: Threshold
Kind of threshold: Expected threshold value

Consequence
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D.   D.   Set the value of Total Time (Clock) KPI Maximum Threshold to "18" the sum of 3 times of the Expected threshold and configure the following SLA.

Details
Target type: Activity

Trigger
Trigger: Whenever the condition is violated

Condition
Scope: Sum of values over time
KPI: Total Time (Calendar)
Activities: Claim Request (Process SLA)
Start time: Today
Condition: Greater than
Compared with: Threshold
Kind of threshold: Maximum threshold value

Consequence
☑ Send email to processmanager@company.com
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A. B. C. D.

Correct Answer: A

QUESTION 3

There is a requirement for a business process diagram to have two subsequent activities routed to the same user. During a demonstration, a business user notices that upon completing the first task they must return to their inbox to start the next task. The business user would prefer to have the second task automatically appear upon completion of the first task and asks the BPM application developer what options are available.

How should the BPM application developer respond? This can be configured by:

A. making a change to the 100Custom.xml file.

B. changing the first activity\\'s routing to "Last User in Lane".

C. changing the second activity\\'s routing to "Last User in Lane".

D. changing the implementation of the activity and selecting the "Automatically flow to next task" check box.

Correct Answer: D

QUESTION 4

The process owner has requested that a group of experts be recommended to all users who need to complete the "Review Auto Loan" activity in the Process Portal. This is in addition to the users that BPM automatically recommends.

How must a BPM application developer satisfy this requirement?

A. 1. Select the "Review Auto Loan" activity

2. In the "Pre" field, add a script that sets the specified participant group as the Expert Group for that activity

B. 1. Select the "Review Auto Loan" activity\\'s Implementation tab

2.

 Select "Expert User Task" from the dropdown

3.

 Select the specified participant group.

C. 1. Select the "Review Auto Loan" activity

2.

 Select the Assignments tab

3.

 Set the Expert Group to the specified participant group

D. 1. Add a server script before the "Review Auto Loan" activity

2. In the server script, set the specified participant group as the Expert Group for that activity

Correct Answer: C

QUESTION 5

An engineering company has requested a process to handle its engineering reviews. The company breaks up its engineering reviews in the following ways:

-Complex engineering efforts are handled by the Senior Engineers participant group (PG)

- Moderate engineering efforts are handled by the Associate Engineers PG ?Simple engineering efforts are handled by the Apprentice Engineers PG

-All other engineering efforts are handled by the All Engineers PG

Review the business process diagram (BPD) below and the specified behavior of the Engineers Swimlane.

The Review Engineering Effort activity\\\'s assignment is based on a routing policy. The routing policy is dictated by the value of the BPD\\\'s local variable engineeringEffort. Which one of the following routing conditions for the Review Engineering Effort activity will satisfy the company\\\'s request?

A.

	engineeringEffort	Adv	Assign To
1	Complex	☐	Senior Engineers
2	Moderate	☐	Associate Engineers
3	Simple	☐	Apprentice Engineers

B.

	engineeringEffort	Adv	Assign To
1	"Complex"	☐	Senior Engineers
2	"Moderate"	☐	Associate Engineers
3	"Simple"	☐	Apprentice Engineers

C.

	engineeringEffort	Adv	Assign To
1	Complex	☐	Senior Engineers
2	Moderate	☐	Associate Engineers
3	Simple	☐	Apprentice Engineers
4	!= (Complex || Moderate || Simple)	☐	All Engineers

D.

	engineeringEffort	Adv	Assign To
1	"Complex"	☐	Senior Engineers
2	"Moderate"	☐	Associate Engineers
3	"Simple"	☐	Apprentice Engine
4	!= ("Complex" || "Moderate" || "Simple")	☐	All Engineers

A. B. C. D.

Correct Answer: B

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