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QUESTION 1

A BPM application developer needs to create a business process that will contain several human services. After development begins, the developer learns that some of the task participants could be defined by the internal IBM BPM security provider, while others could be defined in an external LDAP server.

How should the developer proceed in order to allow this mix of users to participate in the process?

The BPM application developer should:

A. use only the external LDAP provider and recreate the internal users in the external LDAP server.

B. use only the internal IBM BPM security provider and recreate the external LDAP users so that they are defined by the internal IBM BPM security provider.

C. use either the internal IBM BPM security provider or the external LDAP provider, but not both. All users must exist in either the internal IBM BPM security provider or the external LDAP server.

D. use the internal IBM BPM security provider in conjunction with the external LDAP provider. Create an IBM BPM security group and add the external LDAP users using the Process Admin Console.

Correct Answer: D

QUESTION 2

A process owner of an insurance company requests to receive an email if the amount of a loan is higher than $50,000. After creating the custom Key Performance Indicator (KPI) Amount (currency) and associating it to the activity, how should the BPM application developer configure the Assignment Setting to set the value of the KPI to the amount of the loan object? Uncheck "use KPI defaults", and apply the following settings.

A. Assignment Type: Select Absolute Value Value: tw.local.loan.amount

B. Assignment Type: Select Absolute Value Value: tw.perf.value = tw.local.loan.amount

C. Assignment Type: Select custom JavaScript Value: tw.perf.value = tw.local.loan.amount

D. Assignment Type: Select custom JavaScript Value: tw.local.loan.amount

Correct Answer: D

QUESTION 3

An engineering company has requested a process to handle its engineering reviews. The company breaks up its engineering reviews in the following ways:

-Complex engineering efforts are handled by the Senior Engineers participant group (PG)

- Moderate engineering efforts are handled by the Associate Engineers PG ?Simple engineering efforts are handled by the Apprentice Engineers PG

-All other engineering efforts are handled by the All Engineers PG

Review the business process diagram (BPD) below and the specified behavior of the Engineers Swimlane.

The Review Engineering Effort activity\\'s assignment is based on a routing policy. The routing policy is dictated by the value of the BPD\\'s local variable engineeringEffort. Which one of the following routing conditions for the Review Engineering Effort activity will satisfy the company\\'s request?

A.

	engineeringEffort	Adv	Assign To
1	Complex	☐	Senior Engineers
2	Moderate	☐	Associate Engineers
3	Simple	☐	Apprentice Engineers

B.

	engineeringEffort	Adv	Assign To
1	"Complex"	☐	Senior Engineers
2	"Moderate"	☐	Associate Engineers
3	"Simple"	☐	Apprentice Engineers

C.

	engineeringEffort	Adv	Assign To
1	Complex	☐	Senior Engineers
2	Moderate	☐	Associate Engineers
3	Simple	☐	Apprentice Engineers
4	!= (Complex || Moderate || Simple)	☐	All Engineers

D.

	engineeringEffort	Adv	Assign To
1	"Complex"	☐	Senior Engineers
2	"Moderate"	☐	Associate Engineers
3	"Simple"	☐	Apprentice Engine
4	!= ("Complex" || "Moderate" || "Simple")	☐	All Engineers

A. B. C. D.

Correct Answer: B

QUESTION 4

A company has requested that a manager must be notified when the Claim Request activity for their call center process application takes longer than 20% of the expected threshold 3 times in one day. Review the assignment settings for the activities Total Time (Clock) KPI.

What are the correct configurations for the activity\\'s Total Time (Clock) KPI and associated SLA?

A. ○ A. No changes in Total Time (Clock) KPI and configure the following SLA.

▼ **Details**
Target type: Activity

▼ **Trigger**
Trigger: Violated N times over period
Count N: 3 times
Over period: Today

▼ **Condition**
Scope: Single value
KPI: Total Time (Clock)
Activities: Claim Request (Process SLA)
Condition: Greater than
Compared with: 20% above
Kind of threshold: Expected threshold value

▼ **Consequence**
☑ Send email to processmanager@company.com
☐ Initiate the process <select process>

B. ○ B. No changes in Total Time (Clock) KPI and configure the following SLA.

▼ **Details**
Target type: Activity

▼ **Trigger**
Trigger: Violated % of the time over period
Percentage: 20 % of the time
Over period: Today

▼ **Condition**
Scope: Single value
KPI: Total Time (Calendar)
Activities: Claim Request (Process SLA)
Condition: Greater than
Compared with: Threshold
Kind of threshold: Expected threshold value

▼ **Consequence**
☑ Send email to processmanager@company.com
☐ Initiate the process <select process>

C. ○ C. Set the value of Total Time (Clock) KPI expected threshold to "6" (increase 20%) and configure the following SLA.

▼ **Details**
Target type: Activity

▼ **Trigger**
Trigger: Violated N times over period
Count N: 3 times
Over period: Today

▼ **Condition**
Scope: Single value
KPI: Total Time (Clock)
Activities: Claim Request (Process SLA)
Condition: Greater than
Compared with: Threshold
Kind of threshold: Expected threshold value

▼ **Consequence**
☑ Send email to processmanager@company.com
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D. ○ D. Set the value of Total Time (Clock) KPI Maximum Threshold to "18" the sum of 3 times of the Expected threshold and configure the following SLA.

▼ **Details**
Target type: Activity

▼ **Trigger**
Trigger: Whenever the condition is violated

▼ **Condition**
Scope: Sum of values over time
KPI: Total Time (Calendar)
Activities: Claim Request (Process SLA)
Start time: Today
Condition: Greater than
Compared with: Threshold
Kind of threshold: Maximum threshold value

▼ **Consequence**
☑ Send email to processmanager@company.com
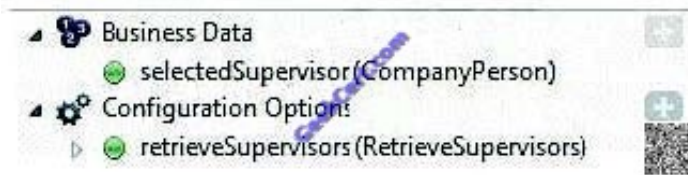☐ Initiate the process <select process>

A. B. C. D.

Correct Answer: A

QUESTION 5

A company has stated that a supervisor search is required within a number of activities for their Office Requisition Process. A BPM application developer has chosen to implement this search within a coach view using AJAX. Refer to the variable declarations of the coach view below.

The configuration option retrieveSupervisors is of Type Service. Assuming that the AJAX function parameters are properly specified within the variable serviceArgs, how would the developer invoke the AJAX service within the appropriate coach view event handler?

A. this.context.options.RetrieveSupervisors(serviceArgs);

B. this.context.options.retrieveSupervisors(serviceArgs);

C. this.context.options.get("RetrieveSupervisors", serviceArgs);

D. this.context.options.get("retrieveSupervisors", serviceArgs);

Correct Answer: B

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