



# CABA<sup>Q&As</sup>

Certified Associate Business Analyst (CABA)

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#### QUESTION 1

System Testing should be conducted in an environment which is a replica of the:

- A. Development Environment
- B. Production Environment
- C. Testing Environment
- D. UAT Environment

Correct Answer: B

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#### QUESTION 2

A technique that can be used for active listening is:

- A. Paraphrase the speaker's meaning
- B. Offer a point of view often when in conversation
- C. Express concerns
- D. Explain the speaker's meaning

Correct Answer: A

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#### QUESTION 3

Creating a baseline of current performance is part of planning phase.

- A. True
- B. False

Correct Answer: A

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#### QUESTION 4

What ISO standard was introduced to address the issue of Information Technology Service Management?

- A. ISO 9000
- B. ISO 20000
- C. ISO 12207
- D. ISO 9001



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E. None of the above

Correct Answer: B

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#### QUESTION 5

A single object may exist in multiple states within a single process, but may only be in one state at any specific point in time.

A. True

B. False

Correct Answer: A

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