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QUESTION 1

Which of the following awards was designed to reward Japanese companies for quality improvements?

- A. European Quality Award
- B. Deming Prize
- C. Malcolm Baldrige National Quality Award
- D. Rajiv Gandhi National Quality Award

Correct Answer: B

QUESTION 2

The original concept of the PDCA cycle was given by:

- A. Maslow
- B. Dr. Shewhart
- C. Ishikawa
- D. Harold S. Geneen

Correct Answer: B

QUESTION 3

Which is NOT a commonly used Quality Management tool?

- A. Fishbone Diagram
- B. CSSR Report
- C. Pareto Chart
- D. Control Chart

Correct Answer: B

QUESTION 4

Which document and/or file contains all the approvals and change history for the requirement by the project stakeholders?

- A. Requirement document



B. Change register

C. Known Base

D. Project Charter

Correct Answer: C

QUESTION 5

A Business Analyst needs to have good communication and interpersonal skills. Example(s) of communication and interpersonal skills include:

A. Listening

B. Interviewing

C. Testing

D. Only A and B

E. A,B, and C

Correct Answer: D

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