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QUESTION 1

Which statement about the CA Service Desk Universe is TRUE?

A. It is only used in clustered environments.

B. It is an optional add-on for CA Service Desk.

C. It uses a default name of MyUniverse, which you must not change.

D. It is made up of classes in the form of tables, and objects in the form of columns.

Correct Answer: D

QUESTION 2

Which characteristic applies to an Active-Active clustering configuration?

A. One computer starts if another fails.

B. One computer uses two processors.

C. Two computers process the same data.

D. Two computers are switched on and off alternatively throughout the day.

Correct Answer: C

QUESTION 3

When you create configuration items (CIs) for notifications, you distinguish special object contacts from normal ones by using the:

A. number (#) character

B. percent (%) character

C. ampersand (and) character

D. commercial AT (@) character

Correct Answer: D

QUESTION 4

Which component connects web browsers to the CA Service Desk Object Manager?

A. domsrvr

B. Web Engine

C. Web Screen Painter (WSP)

D. WSP Schema Designer

Correct Answer: B

QUESTION 5

By default, the Object Manager resides on:

A. the Primary Server

B. the Reporting Server

C. the Secondary Server

D. both the Primary and Secondary Servers

Correct Answer: A

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