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QUESTION 1

Which parts comprise the Central Management Console (CMC) home page? (Choose three)

A. Define

B. Manage

C. Navigate

D. Organize

E. Users and Groups

Correct Answer: ABD

QUESTION 2

Which utility do you use to re-index your knowledge tools?

A. pdm_kt_index

B. pdm_k_reindex

C. pdm_tool_index

D. pdm_knov;ledge_reindex

Correct Answer: B

QUESTION 3

Which component connects web browsers to the CA Service Desk Object Manager?

A. domsrvr

B. Web Engine

C. Web Screen Painter (WSP)

D. WSP Schema Designer

Correct Answer: B

QUESTION 4

In a dereferencing tool specifications file, hooks correspond to specified input fields. These hooks are represented by:

A. zeros.

B. asterisks

C. ampersands

D. question marks

Correct Answer: D

QUESTION 5

Which characteristic applies to bad-balancing clusters?

A. Some computers only start if others fail.

B. Computers must be stored at different locations.

C. Requests for processing are distributed across computers.

D. All computers use Redundant Array of Independent Disks (RAID) technology.

Correct Answer: C

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