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# **QUESTION 1**

While planning the prioritization approach for an upgrade to a legal property application, the business analyst (BA) needs to check the organization\\'s business policies prior to identifying the stakeholders to participate in the prioritization process. The business policies will help the BA because they:

A. provide lessons learned from previous projects that should be incorporated into planning approach for current projects.

B. Outline the organizational roles and responsibilities in an effort to define a prioritization approach that involves the correct stakeholders.

C. describe industry regulations and are used to develop a framework for sound business decision making.

D. define the limits within which decisions must be made in accordance with contracts, agreement warranties or certifications.

# Correct Answer: D

The business policies will help the BA because they define the limits within which decisions must be made in accordance with contracts, agreements, warranties, or certifications. This means that the business policies specify the rules or constraints that govern or regulate the decisions or actions of stakeholders or an organization. The business policies can help the BA to identify and prioritize the requirements that are mandatory, essential, or desirable for a solution. The other options are incorrect because: Option A is incorrect because business policies do not provide lessons learned from previous projects that should be incorporated into planning approach for current projects. Lessons learned are insights or knowledge gained from experience or feedback that can be used to improve future performance or outcomes. Lessons learned can help the BA to identify and avoid potential risks or issues in planning approach for current projects. Option B is incorrect because business policies do not outline the organizational roles and responsibilities in an effort to define a prioritization approach that involves the correct stakeholders. Organizational roles and responsibilities are descriptions of the functions or duties that stakeholders or groups perform within an organization. Organizational roles and responsibilities can help the BA to identify and engage the relevant stakeholders in a prioritization approach. Option C is incorrect because business policies do not describe industry regulations and are used to develop a framework for sound business decision making. Industry regulations are standards or rules that are imposed by external authorities or bodies on an industry or sector. Industry regulations can help the BA to ensure compliance and alignment of a solution with legal or ethical requirements.

## **QUESTION 2**

Which of the following is used as a means of validating a created, selected, or tailored business analysis approach?

- A. Process modeling
- B. Progressive elaboration
- C. Decision analysis
- D. Structured walkthrough
- Correct Answer: D

Structured walkthrough is used as a means of validating a created, selected, or tailored business analysis approach.

Answer: C is incorrect. Decision analysis is used to rate available methodologies against organizational needs and



objectives. Answer: A is incorrect. Process modeling is used to define and document the business analysis approach. Answer:

B is incorrect. Progressive elaboration describes the process of providing more and more information through incremental details. It is a form of deductive reasoning to go from a very broad set of requirements to the exact details on the

#### requirements.

## **QUESTION 3**

A business analyst (BA) is assessing risks on a project addressing the implementation of a new web portal. Which of the following would the BA classify as a project risk?

- A. Customer service ratings will increase with the new system
- B. Current infrastructure may not support increased performance
- C. Expenditures are currently below budgeted estimates
- D. Support calls will increase if the change is not performed

Correct Answer: B

According to the BABOK Guide, a project risk is an uncertain event or condition that, if it occurs, has a positive or negative effect on one or more project objectives1. Among the four options, only B describes a potential negative effect on the project objective of implementing a new web portal. If the current infrastructure cannot support the increased performance of the new system, it may cause delays, errors, or failures in the project delivery. Therefore, the correct answer is B.

## **QUESTION 4**

A change to support a regulatory requirement is proposed for inclusion in the scope of a project. A business analyst (BA) conducts an impact analysis to determine the extent of the change. What previous task could assist the BA in performing the impact analysis?

- A. Update use case scenarios
- B. Perform a risk analysis
- C. Create requirement relationships
- D. Conduct a cost-benefit analysis

The previous task that could assist the BA in performing the impact analysis is to create requirement relationships. This is because creating requirement relationships is the process of identifying and documenting the connections or

associations between different requirements or other elements. Creating requirement relationships can help to understand the dependencies, traceability, composition, generalization, or other types of relationships among the requirements.

Correct Answer: C



This can facilitate the impact analysis of a change by showing how it affects other related requirements or elements. The other options are not as helpful or relevant as creating requirement relationships. References:

BABOK Guide, section 4.3.2: Validate Requirements

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## **QUESTION 5**

A business analyst (BA) is validating requirements and has found that the design cannot be validated to support the requirements. Which of the following is creating this situation?

- A. Incorrect assumptions.
- B. Lack of requirements traceability.
- C. Missing requirements.
- D. Substandard solution design.

Correct Answer: B

The purpose of requirements traceability is to trace where each requirement or design comes from or originated from and what its life cycle is throughout the project. If it is known why a requirement exists, or where it originated from, it will ensure that once the solution has been delivered, it does in actual fact solve the original requirement. By knowing where a requirement came from, or what the need that should be addressed is, the business analyst will know who to communicate to as well as be able to manage the risk, scope, and any changes associated with that requirement.

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