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QUESTION 1

A financial services company receives 90,000 one-page documents per day in one batch. All scanning must be completed within one hour of receipt without exception. Failure to meet the one- hour deadline has grave financial consequences. The company has allocated enough document preparation personnel to keep the scanners fully fed. Which of the following scanner configurations should be recommended?

- B. Eight 200 ppm scanners
- C. Nine 200 ppm scanners
- D. Ten 150 ppm scanners

Correct Answer: C

QUESTION 2

An insurance company must completely eliminate paper as a result of government legislation. Which of the following BEST describes the rationale for doing so?

- A. Risk management
- B. Cost reduction
- C. Revenue increase
- D. Better customer service

Correct Answer: A

QUESTION 3

An accounting firm stores electronic images of its clients tax returns in the Electronic Document Management System (EDMS). The company should be MOST concerned with:

- A. network bandwidth.
- B. network security.
- C. document format.
- D. application integration.

Correct Answer: B

QUESTION 4



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A client wants to capture images of documents in a warehouse at the point of shipping. The application must facilitate the scanning of the documents in a completely automated manner (hands-free after placing images on scanner). Which of the following technologies should be employed to facilitate this?

A. OCR, ADF, and XML

B. Barcodes, ADF, and DDE

C. Screen Scraping, XML, and Barcodes

D. Scanner Polling (API), Barcodes, and ADF

Correct Answer: D

QUESTION 5

Hospital management is implementing a document management system. Research has indicated that nursing staff who will be using the system feel that they are understaffed and will not have time to enter the data. However, when questioned it was found that the nursed did not really know what the system was about. What key factor has been overlooked?

A. A proper public relations exercise was not carried out.

B. Access to a demonstration system has not been provided.

C. Management has not explained that the system must be used.

D. The end-uses have not been engaged in the entire process.

Correct Answer: D

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