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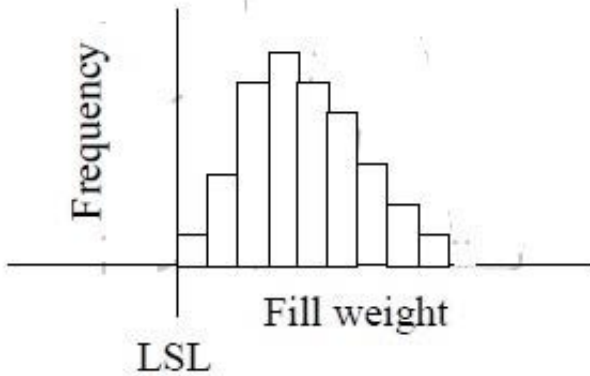
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QUESTION 1

Legal requirements specify that a bottled product must contain at least the volume printed on the label. A bottling company wants to reduce the amount of overfilled bottles.



On the basis of the data above, what is the most effective strategy to accomplish this task?

- A. Decrease the target fill volume only
- B. Decrease the target fill variation only
- C. First decrease the target fill volume, then decrease the target fill variation
- D. First decrease the target fill variation, then decrease the target fill volume

Correct Answer: D

QUESTION 2

The reported Cpk for a process with an average of 98 units, a spread of 16 units and upper and lower specification limits of 115 and 90 units would be?

- A. 0.5
- B. 0.75
- C. 1.00
- D. 1.25

Correct Answer: C

QUESTION 3

An operator checks that all boxes being packed contain enough products to fill the box. However, each box getting filled has a different number of products in it. This is a Reproducibility problem, not a Repeatability problem.



A. True

B. False

Correct Answer: B

QUESTION 4

Voice of the Customer is a Lean Six Sigma technique to determine _____ attributes of a product or service.

A. At least 6

B. The profitable

C. Critical-to-Quality

D. Critical-to-Process

Correct Answer: C

QUESTION 5

The two types of data that can be used in Statistical Analysis are Attribute and Variable.

A. True

B. False

Correct Answer: A

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