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QUESTION 1
The very best way to begin an effort to map a process is to do which of these?
A. Interview the process owner
B. Interview the manager of the department
C. Walk the actual process from beginning to end
D. Take pictures of the factory floor at each shift
Correct Answer: C
QUESTION 2
SPC charts typically have the most recent data point on the right hand side.
A. True
B. False
Correct Answer: A
QUESTION 3
Which of these are correct if Cpk Upper is 2.0 and Cpk Lower is 1.0?
A. The process is not stable.
B. The process is shifted to the left.
C. Cpk must be reported as 1.0.
D. The process Mean is 1.5.
Correct Answer: C
QUESTION 4
The is important because it provides an estimate of the probability of an event occurring depending on the Standard Deviation from the Mean.
A. Shewhart Principle
B. Pareto Rule
C. Mean/Mode Spread



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D. Empirical Rule

Correct Answer: D

QUESTION 5

A Belt concludes a Lean Six Sigma project with the creation of a Control Plan. At what point can the Control Plan be closed?

- A. Never, a Control Plan is a living document
- B. As soon as the Champion signs off
- C. Within 30 days of the LSS project review team meeting
- D. After the project has been presented at the recognition event

Correct Answer: A

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