



# CLSSYB<sup>Q&As</sup>

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#### QUESTION 1

Which of the following are needed to calculate the process capability index, Cp?

- A. The specification limits and the Mean
- B. The specification limits and  $\hat{\sigma}$  (Sigma Cap)
- C. The process Mean and  $\hat{\sigma}$  (Sigma Cap)
- D. The upper and lower specification limits

Correct Answer: D

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#### QUESTION 2

The "Equipment" category of Root Causes on a Fishbone Diagram would be used primarily used to generate ideas as to which of the following are possible causes for defects?

- A. Out of calibration measurement system
- B. Tolerance changes in milling machines
- C. Worn bearings on a shaft
- D. All of these answers are correct

Correct Answer: D

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#### QUESTION 3

The 70:30 rule is associated with which of these tools?

- A. Pareto Chart
- B. Simon's Cross-Functional Tool
- C. SIPOC
- D. None of these answers is correct

Correct Answer: D

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#### QUESTION 4

There are a large number of potential human errors. What are possible countermeasures for inexperience?

- A. Visual aids and work instructions



- B. Education and/or discipline
- C. Work standardization and discipline
- D. TPM and skill building

Correct Answer: A

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#### QUESTION 5

As a type of measurement error, Linearity describes the deviation of the measured value from the actual value.

- A. True
- B. False

Correct Answer: B

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