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QUESTION 1

One of the key roles of a Champion (Sponsor) is _____

- A. Hire team of Master Black Belt, Black Belts, among others
- B. Develop process maps
- C. Perform Statistical Analysis
- D. Play a pivotal role in that they own the processes of the business and, therefore, must ensure process improvements are captured and sustained
- E. Conduct a brainstorming session

Correct Answer: D

QUESTION 2

Which of the following would likely be a CTQ (Critical-to-Quality) for the purchase of a service?

- A. Documentation is clear
- B. Was timely in delivery
- C. Required no redo
- D. All of these answers are correct

Correct Answer: D

QUESTION 3

Six Sigma is a methodology which uses:

- A. Accounting principles to increase profitability
- B. mathematical analysis to identify variation in the product
- C. process review from time to time to transform the business
- D. statistical tools to identify and eliminate variation

Correct Answer: D

QUESTION 4

Inputs that may affect your process to some degree but are not critical, are difficult to quantify and are random in nature are referred to as _____.



- A. Nuisance
- B. Noise
- C. Pests
- D. Elusive

Correct Answer: B

QUESTION 5

A Belt working in a supply chain environment has to make a decision to change suppliers of critical raw materials for a new product upgrade. The purchasing manager is depending on the Belt's effort requiring that the average cost of an internal critical raw material component be less than or equal to \$3,800 in order to stay within budget. Using a sample of 38 first article components, a Mean of the new product upgrade price of \$3,680, and a Standard Deviation of \$120 was estimated. In order to increase the Long Term Z value to 5, what is the maximum long term variation in pricing the Belt can accept for his upgraded critical raw material component?

- A. \$6
- B. \$12
- C. \$24
- D. \$48

Correct Answer: C

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