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QUESTION 1

Voice of the _____ is a Lean Six Sigma technique to determine the Critical-to-Quality attributes of a product or service.

- A. Constituents
- B. Comrades
- C. Consumer
- D. Customer

Correct Answer: D

QUESTION 2

The ROI for a project is a measurement metric that stands for Return on Investment and is one of the methods used to measure the success of a Lean Six Sigma project.

- A. True
- B. False

Correct Answer: A

QUESTION 3

Stability, Bias and Linearity define the _____ of a Measurement System.

- A. Sensitivity
- B. Repeatability
- C. Accuracy
- D. Precision

Correct Answer: C

QUESTION 4

The practice of utilizing Mistake Proofing is also known as _____.

- A. Thorough integration
- B. Lean controls
- C. On site inspection



D. Poka-Yoke

Correct Answer: D

QUESTION 5

Sally and Sara sell flower pots at their garage sale. Sally motivates Sara mentioning that they will sell a minimum of 15 pots per day if the outside temperature exceeds 60°F. From a sample, whose population is assumed to follow a Normal Distribution, taken for 30 days at 60 degrees or more an average of 13.6 pots per day were sold with a Standard Deviation of 0.7 pots. The statistical Degrees of Freedom for this example are?

- A. 1
- B. 29
- C. 30
- D. 31

Correct Answer: B

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