CMS7^Q&As

ITIL V3 Foundation

Pass Peoplecert CMS7 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.geekcert.com/cms7.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Peoplecert Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

QUESTION 1

Which of the following statements is CORRECT?

1.

 The only phase of the Service Management Lifecycle where value can be measured is Service Operation

2.

 All of the phases of the lifecycle are concerned with the value of IT services

A. Both of the above

B. Neither of the above

C. 2 only

D. 1 only

Correct Answer: C

QUESTION 2

Which of the following statements is INCORRECT?

A. The Service Knowledge Management System (SKMS) includes Configuration Management Databases (CMDB)

B. The SKMS is part of the Configuration Management System (CMS)

C. The SKMS can include data on the performance of the organization

D. The SKMS can include user skill levels

Correct Answer: B

QUESTION 3

In the Continual Service Improvement (CSI) model, the stage \\'How do we get there?1 is underpinned by which set of activities?

A. Baseline assessments

B. Service and process improvements

C. Taking measurements and recording metrics

D. Setting measurement targets

Correct Answer: B

QUESTION 4

Which of the following should NOT be a concern of Risk Management?

A. To ensure that the organization can continue to operate in the event of a major disruption or disaster

B. To ensure that the workplace is a safe environment for its employees and customers

C. To ensure that the organization assets, such as information, facilities and building are protected from threats, damage or loss

D. To ensure only the change requests with mitigated risks are approved for implementation

Correct Answer: D

QUESTION 5

Which of the following is an objective of service transition?

A. To negotiate service levels for new services

B. To plan and manage the resource requirements for releases

C. To provide quality knowledge of incident and problem management

D. To plan and manage entries in the service catalogue.

Correct Answer: B

Latest CMS7 Dumps   CMS7 Study Guide   CMS7 Braindumps