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QUESTION 1

Which of the following best describes quality control?

A. The overall intentions and directions of an organization with regard to quality, as formally expressed by top management

B. The activities that establish the objectives and requirements for quality and for the application of quality system elements

C. The organizational structure and the procedures, processes, and resources needed to implement quality management

D. The operational techniques and activities that are used to fulfill requirements for quality

Correct Answer: D

QUESTION 2

"What are your defined responsibilities in the calibration laboratory?" The question above is an example of what type of questioning technique?

A. Open-ended

B. Close-ended

C. Leading

D. Discovery

Correct Answer: A

QUESTION 3

Management of an internal audit program should consider all of the following EXCEPT:

A. taking ownership of the quality assurance program

B. supporting company objectives, goals, and strategies

C. assuring that audits are a means to evaluate company performance

D. weighing costs versus benefits of conducting an audit

Correct Answer: A

QUESTION 4

Which of the following authorities initially determines whether a third-party audit should be conducted?

A. Client

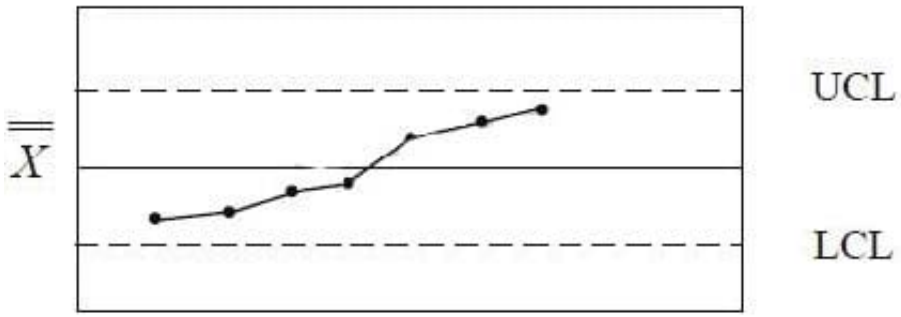
B. Lead auditor

C. Auditee

D. Audit team

Correct Answer: A

QUESTION 5



The process information shown in the graph above is indicative of a:

A. cycle

B. run

C. trend

D. shift

Correct Answer: C

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