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QUESTION 1

During a supplier audit, all of the following documentation can be reviewed EXCEPT:

- A. reports of internal audits performed by the supplier
- B. information concerning the company's parts inventory
- C. quality records for a product made for another customer
- D. operating or working instructions

Correct Answer: C

QUESTION 2

Which of the following is the most useful graphical tool for promoting an understanding of process capability?

- A. A flowchart
- B. A histogram
- C. An affinity diagram
- D. An Ishikawa diagram

Correct Answer: B

QUESTION 3

Which of the following requests by an auditor is likely to obtain the most objective evidence for verification?

- A. "What kind of information do you receive?"
- B. "Who provides the information to you?"
- C. "Describe how you receive information."
- D. "Show me the information you have received."

Correct Answer: D

QUESTION 4

Which of the following indicates that a quality system is effective?

- A. The required system is in place and continuous improvement is evident.



- B. An audit was conducted and no non-conformances were found.
- C. An audit report states that the intent of the standard is being met.
- D. No corrective action requests have been issued for a specified period of time.

Correct Answer: A

QUESTION 5

Which of the following is an example of a short-term corrective action?

- A. Improving process capability
- B. Analyzing a field failure
- C. Obtaining missing signatures on a purchase order
- D. Correcting the problem of obsolete drawings

Correct Answer: C

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