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QUESTION 1

What is the most common role that has access to almost all platform features, functions, and data?

- A. Security Admin [security_admin]
- B. Sys Admin [sys_admin]
- C. Admin [sn_admin]
- D. System Administrator [admin]
- E. Base Admin [base_admin]

Correct Answer: C

Reference: <https://developer.servicenow.com/dev.do#!/guides/quebec/now-platform/glossary/developer-glossary>

QUESTION 2

What are the three components of a filter condition?

- A. Table
- B. Value
- C. Field
- D. Operator

Correct Answer: BCD

QUESTION 3

A REQ number in the Service Catalog represents...

- A. the order number.
- B. the stage.
- C. the task to complete.
- D. the individual item in the order.

Correct Answer: A

QUESTION 4

On what part of the ServiceNow instance, would you find the option to Impersonate User?



- A. Module
- B. Content Frame
- C. Application Navigator
- D. User Menu

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/rome-platform-administration/page/administer/users-and-groups/concept/c_ImpersonateAUser.html

QUESTION 5

Which of the following statements describes how data is organized in a table?

- A. A column is a field in the database and a record is one user
- B. A column is one field and a record is one row
- C. A column is one field and a record is one column
- D. A column contains data from one user and a record is one set of fields

Correct Answer: B

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