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#### QUESTION 1

Customer software requirements are an attribute of a:

- A. Product / Service
- B. Process
- C. Metric
- D. Architecture

Correct Answer: A

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#### QUESTION 2

One of the primary goals of defect management is to:

- A. Uncover Defects
- B. Prevent Defects
- C. Assure that Defects are Properly Resolved
- D. Reporting Defects
- E. All of the above

Correct Answer: B

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#### QUESTION 3

While contracting for outsourced software development, \_\_\_\_\_ refers to the rights of the customer to run the application system in more than one location.

- A. Maintainability
- B. Transportability
- C. Security
- D. Reliability

Correct Answer: B

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#### QUESTION 4

The step which evaluates whether people possess the skills necessary to effectively use the COTS software in their day-to-day work is referred as:



- A. Demonstrate the Software in Operation
- B. Acceptance Test the Software Process
- C. Evaluate People Fit
- D. Define Critical Success Factor

Correct Answer: C

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#### QUESTION 5

One of the reasons a quality baseline needs to be established is: A. Identify missing requirements

- B. Identify perceived quality problems
- C. Measure other organizations\' quality
- D. Prepare quality audits

Correct Answer: B

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