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#### QUESTION 1

A standard must be measurable, attainable, and necessary. What is meant by 'attainable' in this context?

- A. Given current resources and time frame; the standard can reasonably be complied with every time.
- B. Given current resources; the standard can reasonably be complied within this time frame.
- C. Given current time frame; the standard can reasonably be complied with given resources.
- D. Given current resources and time frame; the standard can reasonably be complied with in this cycle.

Correct Answer: A

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#### QUESTION 2

Earned Value is used to:

- A. Manage and Control the Product
- B. Manage and Control the Process
- C. Improve the Process
- D. Manage the Risks

Correct Answer: B

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#### QUESTION 3

For maturing the management process at Level 3, which of the following should be in focus?

- A. Employee Suggestion System
- B. End-user Feedback System
- C. Employee Surveys
- D. Quality Planning
- E. None of the above

Correct Answer: B

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#### QUESTION 4

Cause-and-effect graphing is a tool used to:

- A. Trace requirements



- B. Help determine root causes of problems in processes
- C. Determine what requirements have been covered
- D. Graph defects uncovered by cause
- E. Identifies the routines in which errors occur

Correct Answer: B

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#### QUESTION 5

What should post-implementation audits NOT be used for?

- A. Determine if system objectives were met
- B. Determine if standards were followed
- C. Determine who is to blame for project problems
- D. Determine if IT quality objectives were achieved

Correct Answer: C

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