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QUESTION 1

| What company developed the concept known as "Six Sigma Quality"? |
|--|
| A. IBM |
| B. Microsoft |
| C. Infosys |
| D. Apple |
| E. Motorola |
| Correct Answer: E |
| |
| QUESTION 2 |
| A "leader" and a "manager" are two terms that basically mean the same thing. |
| A. True |
| B. False |
| Correct Answer: B |
| |
| QUESTION 3 |
| Many contracts contain provisions to determine how the contract will be changed in the event that some undetermined circumstance occurs. This provision in a contract is called: |
| A. Compensation for Error |
| B. Exercising Options |
| C. Renegotiation |
| D. Termination Provisions |
| E. Cost Limitations |
| Correct Answer: C |
| |

QUESTION 4

It is very important \\'to evaluate how employees feel about their manager or leader\\' to assess the climate of a specific organization or group. An assessment of an organization\\'s \\'climate\\' discovers if the employees\\' satisfaction level is positive or negative.



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A. True

B. False

Correct Answer: A

QUESTION 5

Which of the following is the correct definition of the quality attribute reliability?

- A. Extent to which a program can be expected to perform its intended function with required precision
- B. Extent to which access to software or data by unauthorized persons can be controlled
- C. Extent to which a program can be used in other applications
- D. Extent to which a program satisfies its specifications and fulfills the user\\'s mission objectives

Correct Answer: A

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