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QUESTION 1

Critical Success Factors (CSF) are those criteria or factors that:

A. Are critical to be defined

B. Must be present in acquired software

C. Are very desirable in the acquired software

D. Will be defined during acceptance testing

E. Are limited to functional requirements

Correct Answer: B

QUESTION 2

COTS software is normally developed prior to an organization selecting that software for its use.

A. True

B. False

Correct Answer: A

QUESTION 3

"Toyota production system" is also known as:

A. COQ

B. Six Sigma

C. JIT

D. Benchmarking

Correct Answer: C

QUESTION 4

Process improvement is most effective when _____ are involved in improving the process.

A. Users of the Process

B. Quality Assurance Function

C. Staff

D. Management

Correct Answer: A

QUESTION 5

It is important in developing a contract that the contract provisions are fair to both parties. The reason for this is:

A. Contractual costs will be reduced

B. Problems will not occur during development

C. Acceptance testing will not be needed

D. The probability of one party terminating the contract during execution will be minimized

E. The developed software will perform better

Correct Answer: D

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