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**QUESTION 1**

Your manager describes his / her desires and intents concerning a process to you. The manager is describing the:

- A. Policy
- B. Standard
- C. Procedure

Correct Answer: A

QUESTION 2

As per Crosby, to reduce Total Product Cost, the best approach is to:

- A. Increase prevention costs
- B. Increase appraisal and failure costs
- C. Reduce prevention costs

Correct Answer: A

QUESTION 3

A measure can be reliable, but invalid. An unreliable measure cannot be valid.

- A. True
- B. False

Correct Answer: A

QUESTION 4

As the management philosophy matures from 'authoritarian' to 'empowered teams', the role of a QA Analyst moves from 'quality control' to that of:

- A. Senior QA
- B. QA Manager
- C. Tester
- D. QA Consultant

Correct Answer: D



QUESTION 5

The team for establishing a security baseline should consist of:

- A. Individuals responsible for computer security
- B. Auditors for internal control activities
- C. Senior management
- D. All employees

Correct Answer: A

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