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QUESTION 1

Procedures describe how methods, _____, techniques, and people are applied to perform a process?

A. Tools

B. Applications

C. Software

D. None of the above

Correct Answer: A

QUESTION 2

Security passwords should be changed:

A. On a regular basis

B. Whenever somebody leaves an area

C. When password compromise is suspected

D. All of the above

E. None of the above

Correct Answer: D

QUESTION 3

One of the most effective arguments for establishing an independent test group within an IT organization is:

A. Programmers cannot be trusted

B. It is difficult for people to find their own errors

C. Programmers cannot be trained to test

D. Organizational auditors like independent testing

Correct Answer: B

QUESTION 4

Causes of variation that are typically "external" to the process are referred to as:

A. Special Causes of Variation

B. Common Causes of Variation

C. Separate Causes of Variation

D. None of the above

Correct Answer: A

QUESTION 5

In transaction processing, the accuracy and completeness of database storage, data security and privacy, error handling, backup, recovery, and retention is governed by:

A. Transaction Origination Controls

B. Transaction Processing Controls

C. Transaction Output Controls

D. Database Storage and Retrieval Controls

Correct Answer: D

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