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Six Sigma Green Belt

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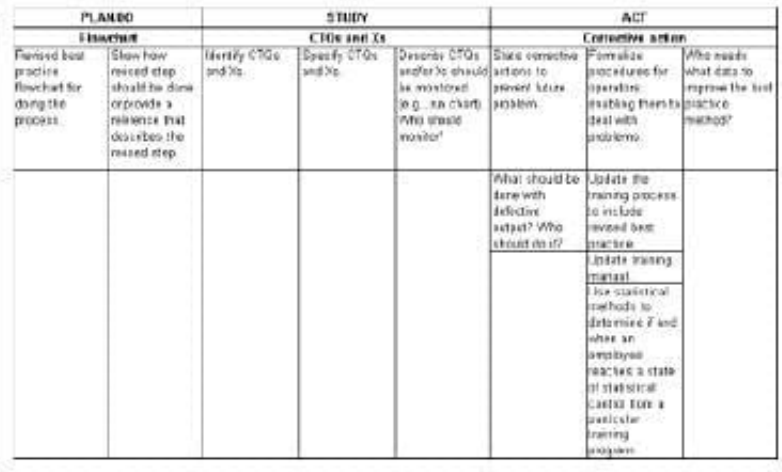
QUESTION 1

Explain the purpose of a QC process chart. Draw a QC chart to illustrate your explanation.

Correct Answer: Check the answer in explanation.

The purpose of a QC process chart is to monitor implementation of revised best practice method.



QUESTION 2

What type of data is in the above matrix?

Correct Answer: Count type attribute data

QUESTION 3

A bar chart that depicts the frequencies of numerical or measurement data.

A. Sample

B. Histogram

C. Check Sheet

D. Process Map

Correct Answer: B

QUESTION 4

What is the purpose of an operational definition.

Correct Answer: An operational definition promotes effective communication between people by putting communicable meaning into an adjective.

QUESTION 5

Why did you use this formula versus another formula?

Correct Answer: Check the answer in explanation.

(R ÷ d2) was used instead of the formula for the sample standard deviation because (R ÷ d2) considers only short term variation, while the formula for the sample standard considers long term variation.

(R ÷ d2) assumes that the process is stable. If the process is not stable, the out of control points will jump out of the control limits based on (R ÷ d2). The (R ÷ d2) limits are tighter than limits based on the sample standard deviation.