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QUESTION 1

For a normal distribution, two standard deviations on each side of the mean would include what percentage of the total population?

A. 68%

B. 47%

C. 34%

Correct Answer: A

QUESTION 2

Explain the purpose of documentation in Six Sigma management.

Correct Answer: Documentation has at least 4 purposes in Six SigmA. First, it provides a permanent record of the project and details for the future owner of the process. Second, it ensures that the improvement and rationale is documented so that the problem does not come back. Third, it ensures that the knowledge gained by the team is saved and shareD. Finally, it documents vital information about the project from which others can benefit.

QUESTION 3

The use of basic graphical and statistical methods for analyzing and controlling the variation of a process, and thus continuously improving the process.

A. Confidence Interval

B. Statistical Process Control

C. Design of Experiments

D. Control Plan

Correct Answer: B

QUESTION 4

The value occurring most frequently in a data set.

A. Mean

B. Mode

C. Variable Data

D. Risk

Correct Answer: B

QUESTION 5

Positional, cyclical, and temporal variations are most commonly analyzed in

A. SPC charts

B. multi-vari charts

C. cause and effect diagrams

D. run charts

Correct Answer: B

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