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Six Sigma Green Belt

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QUESTION 1

Which of the following measures is used to show the ratio of defects to units?

- A. DPU
- B. DPO
- C. DPMO
- D. PPM

Correct Answer: A

QUESTION 2

Voice of the Customer is a Lean Six Sigma technique to determine _____ attributes of a product or service.

- A. At least 6
- B. The profitable
- C. Critical-to-Quality
- D. The majority of the

Correct Answer: C

QUESTION 3

Explain the purpose of documentation in Six Sigma management.

Correct Answer: Documentation has at least 4 purposes in Six Sigma. First, it provides a permanent record of the project and details for the future owner of the process. Second, it ensures that the improvement and rationale is documented so that the problem does not come back. Third, it ensures that the knowledge gained by the team is saved and shared. Finally, it documents vital information about the project from which others can benefit.

QUESTION 4

When the sampling method used creates a difference between the result obtained from the sample and the actual population value, the difference is known as

- A. correlation
- B. precision



C. accuracy

D. bias

Correct Answer: D

QUESTION 5

Which of these is Discrete data?

A. Train arrived at 4:17 pm.

B. Race car consumed 23 gallons of fuel.

C. Of the 42 people on the bus, 12 went into the station.

D. It took 3 hours and 32 minutes to complete the marathon.

Correct Answer: C

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