



EX0-102^{Q&As}

Microsoft Operations Framework Foundation

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QUESTION 1

Which Service Management Function has maintaining security according to agreed policies across the services and systems as its main goal?

- A. Availability Management
- B. Security Administration
- C. Security Management
- D. System Administration

Correct Answer: B

QUESTION 2

Which Team role type is the accountable role type for the Deliver Phase?

- A. Program manager
- B. Product manager
- C. Test manager
- D. Solution manager

Correct Answer: D

QUESTION 3

Which of the following is one of the principles that the MOF Process Model addresses to assist the support and delivery of services?

- A. Cost management
- B. Portfolio management
- C. Strong teams
- D. Structured architecture

Correct Answer: D

QUESTION 4

For which type of administration does System Administration not have responsibility?

- A. Database administration



- B. Directory Services administration
- C. Messaging administration
- D. Telecommunications systems administration

Correct Answer: B

QUESTION 5

Which statement of the IT service lifecycle is not correct?

- A. It isolates risk to the Operate phase.
- B. It addresses the design and delivery of the IT service.
- C. It describes the life of an IT service.
- D. It represents planning and optimizing the IT service to align with the business strategy.

Correct Answer: A

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